

2022 UC Undergraduate Experience Survey (UCUES) Results

Campus Wildcard: Health, Well-being & Safety

Overall Survey Response Rate: 28% (N=6,011/21,839)		UCR Overall	
		%	N
<i>How familiar are you with the services provided by the following Health, Well-being & Safety departments on campus?</i>			
Basic Needs			
I have never heard of this department.	17%	851	
I have heard of these services, but have not used them	65%	3,174	
I have accessed these services in the past.	18%	869	
<i>Total</i>	<i>100%</i>	<i>4,894</i>	
Campus Advocacy, Resources, & Education (CARE)			
I have never heard of this department.	15%	728	
I have heard of these services, but have not used them	79%	3,884	
I have accessed these services in the past.	6%	282	
<i>Total</i>	<i>100%</i>	<i>4,894</i>	
Counseling and Psychological Services (CAPS)			
I have never heard of this department.	9%	424	
I have heard of these services, but have not used them	76%	3,705	
I have accessed these services in the past.	16%	758	
<i>Total</i>	<i>100%</i>	<i>4,887</i>	
Student Affairs Case Management			
I have never heard of this department.	28%	1,387	
I have heard of these services, but have not used them	66%	3,214	
I have accessed these services in the past.	6%	292	
<i>Total</i>	<i>100%</i>	<i>4,893</i>	
Student Disability Resource Center			
I have never heard of this department.	12%	582	
I have heard of these services, but have not used them	82%	4,001	
I have accessed these services in the past.	7%	321	
<i>Total</i>	<i>100%</i>	<i>4,904</i>	
Student Health Services			
I have never heard of this department.	4%	214	
I have heard of these services, but have not used them	67%	3,312	
I have accessed these services in the past.	28%	1,382	
<i>Total</i>	<i>100%</i>	<i>4,908</i>	
UC Police Department			
I have never heard of this department.	5%	224	
I have heard of these services, but have not used them	88%	4,303	
I have accessed these services in the past.	8%	382	
<i>Total</i>	<i>100%</i>	<i>4,909</i>	
The Well			
I have never heard of this department.	9%	463	
I have heard of these services, but have not used them	65%	3,182	
I have accessed these services in the past.	26%	1,265	
<i>Total</i>	<i>100%</i>	<i>4,910</i>	
<i>How comfortable are you with contacting each of the following Health, Well-being & Safety departments on campus?</i>			
Basic Needs			
I do not feel comfortable contacting this department to access their resources and services.	5%	216	
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	38%	1,589	
I am very comfortable contacting this department to access their resources and services.	46%	1,952	
I do not know how comfortable I am with contacting this department.	11%	449	
<i>Total</i>	<i>100%</i>	<i>4,206</i>	

Campus Advocacy, Resources, & Education (CARE)

I do not feel comfortable contacting this department to access their resources and services.	6%	244
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	39%	1,659
I am very comfortable contacting this department to access their resources and services.	42%	1,789
I do not know how comfortable I am with contacting this department.	12%	519
<i>Total</i>	<i>100%</i>	<i>4,211</i>

Counseling and Psychological Services (CAPS)

I do not feel comfortable contacting this department to access their resources and services.	7%	315
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	40%	1,737
I am very comfortable contacting this department to access their resources and services.	44%	1,914
I do not know how comfortable I am with contacting this department.	9%	391
<i>Total</i>	<i>100%</i>	<i>4,357</i>

Student Affairs Case Management

I do not feel comfortable contacting this department to access their resources and services.	7%	300
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	40%	1,614
I am very comfortable contacting this department to access their resources and services.	38%	1,547
I do not know how comfortable I am with contacting this department.	15%	620
<i>Total</i>	<i>100%</i>	<i>4,081</i>

Student Disability Resource Center

I do not feel comfortable contacting this department to access their resources and services.	7%	273
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	39%	1,446
I am very comfortable contacting this department to access their resources and services.	42%	1,554
I do not know how comfortable I am with contacting this department.	12%	439
<i>Total</i>	<i>100%</i>	<i>3,712</i>

Student Health Services

I do not feel comfortable contacting this department to access their resources and services.	5%	233
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	33%	1,441
I am very comfortable contacting this department to access their resources and services.	53%	2,316
I do not know how comfortable I am with contacting this department.	8%	364
<i>Total</i>	<i>100%</i>	<i>4,354</i>

UC Police Department

I do not feel comfortable contacting this department to access their resources and services.	12%	505
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	36%	1,553
I am very comfortable contacting this department to access their resources and services.	42%	1,835
I do not know how comfortable I am with contacting this department.	10%	444
<i>Total</i>	<i>100%</i>	<i>4,337</i>

The Well

I do not feel comfortable contacting this department to access their resources and services.	5%	210
I am a little hesitant to contact this department, but would probably do so if I needed their resources and services.	32%	1,383
I am very comfortable contacting this department to access their resources and services.	53%	2,329
I do not know how comfortable I am with contacting this department.	10%	436
<i>Total</i>	<i>100%</i>	<i>4,358</i>

How knowledgeable are you regarding the resources and services provided by each of the Health, Well-being & Safety departments on campus?

Basic Needs

I do not know anything about the resources and services provided by this department.	14%	661
I have an idea about what resources and services this department offers in general, but not any specific details.	40%	1,939
I know about some of the resources and services provided by this department, but not all of them.	34%	1,650

I know about all services and resources provided by this department.	12%	564
<i>Total</i>	<i>100%</i>	<i>4,814</i>
Campus Advocacy, Resources, & Education (CARE)		
I do not know anything about the resources and services provided by this department.	16%	754
I have an idea about what resources and services this department offers in general, but not any specific details.	45%	2,186
I know about some of the resources and services provided by this department, but not all of them.	32%	1,526
I know about all services and resources provided by this department.	8%	375
<i>Total</i>	<i>100%</i>	<i>4,841</i>
Counseling and Psychological Services (CAPS)		
I do not know anything about the resources and services provided by this department.	8%	399
I have an idea about what resources and services this department offers in general, but not any specific details.	39%	1,903
I know about some of the resources and services provided by this department, but not all of them.	40%	1,930
I know about all services and resources provided by this department.	13%	615
<i>Total</i>	<i>100%</i>	<i>4,847</i>
Student Affairs Case Management		
I do not know anything about the resources and services provided by this department.	24%	1,183
I have an idea about what resources and services this department offers in general, but not any specific details.	42%	2,014
I know about some of the resources and services provided by this department, but not all of them.	27%	1,303
I know about all services and resources provided by this department.	7%	333
<i>Total</i>	<i>100%</i>	<i>4,833</i>
Student Disability Resource Center		
I do not know anything about the resources and services provided by this department.	15%	723
I have an idea about what resources and services this department offers in general, but not any specific details.	45%	2,159
I know about some of the resources and services provided by this department, but not all of them.	32%	1,540
I know about all services and resources provided by this department.	9%	418
<i>Total</i>	<i>100%</i>	<i>4,840</i>
Student Health Services		
I do not know anything about the resources and services provided by this department.	7%	333
I have an idea about what resources and services this department offers in general, but not any specific details.	37%	1,785
I know about some of the resources and services provided by this department, but not all of them.	42%	2,028
I know about all services and resources provided by this department.	14%	686
<i>Total</i>	<i>100%</i>	<i>4,832</i>
UC Police Department		
I do not know anything about the resources and services provided by this department.	10%	500
I have an idea about what resources and services this department offers in general, but not any specific details.	42%	2,020
I know about some of the resources and services provided by this department, but not all of them.	37%	1,803
I know about all services and resources provided by this department.	11%	518
<i>Total</i>	<i>100%</i>	<i>4,841</i>
The Well		
I do not know anything about the resources and services provided by this department.	12%	559
I have an idea about what resources and services this department offers in general, but not any specific details.	36%	1,747
I know about some of the resources and services provided by this department, but not all of them.	39%	1,885
I know about all services and resources provided by this department.	13%	651
<i>Total</i>	<i>100%</i>	<i>4,842</i>

How confident are you that you know where to go if you need help on campus related to Health, Well-being & Safety?		
Not at all confident	10%	511
Slightly confident	25%	1,211
Somewhat confident	33%	1,615
Moderately confident	22%	1,069
Very confident	10%	463
<i>Total</i>	<i>100%</i>	<i>4,869</i>
What are your top 3 preferred methods for receiving information about Health, Well-being & Safety resources and services?		
UCR Email	89%	4,335
Text message	42%	2,048
Phone call/Voicemail	12%	573
Weekly Student Newsletter (R'Side)	29%	1,401
UCR Student Portal (R'Web, R'Space, etc.)	39%	1,917
In-class announcement from professor or syllabus statement	23%	1,130
Instagram	31%	1,516
Facebook	1%	42
TikTok	3%	141
Twitter	1%	71
YouTube	2%	102
Other (Please specify):	0%	24
None of the above. I do not wish to be contacted about these resources.	5%	223
<i>Total Responses</i>	<i>--</i>	<i>4,861</i>
Which of the following Health, Well-being & Safety departments have you utilized since you enrolled at UCR? Check all that apply.		
Basic Needs		
I have used this department's services or resources at UCR.	19%	900
I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	12%	586
I have never used this department's services or resources at UCR or anywhere else.	64%	3,065
I prefer not to say	6%	265
<i>Total</i>	<i>100%</i>	<i>4,816</i>
Campus Advocacy, Resources, & Education (CARE)		
I have used this department's services or resources at UCR.	7%	315
I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	11%	549
I have never used this department's services or resources at UCR or anywhere else.	76%	3,678
I prefer not to say	6%	273
<i>Total</i>	<i>100%</i>	<i>4,815</i>
Counseling and Psychological Services (CAPS)		
I have used this department's services or resources at UCR.	15%	715
I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	14%	683
I have never used this department's services or resources at UCR or anywhere else.	65%	3,147
I prefer not to say	6%	273
<i>Total</i>	<i>100%</i>	<i>4,818</i>
Student Affairs Case Management		
I have used this department's services or resources at UCR.	6%	286
I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	10%	479
I have never used this department's services or resources at UCR or anywhere else.	78%	3,770
I prefer not to say	6%	274
<i>Total</i>	<i>100%</i>	<i>4,809</i>
Student Disability Resource Center		
I have used this department's services or resources at UCR.	7%	327

I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	10%	467
I have never used this department's services or resources at UCR or anywhere else.	78%	3,748
I prefer not to say	5%	259
<i>Total</i>	<i>100%</i>	<i>4,801</i>
Student Health Services		
I have used this department's services or resources at UCR.	28%	1,359
I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	15%	703
I have never used this department's services or resources at UCR or anywhere else.	52%	2,494
I prefer not to say	5%	257
<i>Total</i>	<i>100%</i>	<i>4,813</i>
UC Police Department		
I have used this department's services or resources at UCR.	8%	371
I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	13%	639
I have never used this department's services or resources at UCR or anywhere else.	73%	3,516
I prefer not to say	6%	275
<i>Total</i>	<i>100%</i>	<i>4,801</i>
The Well		
I have used this department's services or resources at UCR.	25%	1,184
I have not used this department's services or resources at UCR, but I have used this type of service or resource outside of UCR.	10%	480
I have never used this department's services or resources at UCR or anywhere else.	60%	2,888
I prefer not to say	5%	254
<i>Total</i>	<i>100%</i>	<i>4,806</i>
How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) for campus safety and crime prevention?		
Very negative	4%	194
Negative	8%	395
Neutral	59%	2,818
Positive	22%	1,072
Very positive	7%	317
<i>Total</i>	<i>100%</i>	<i>4,796</i>
How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) in responding to student mental health emergency calls on campus?		
Very negative	5%	253
Negative	10%	455
Neutral	63%	3,029
Positive	17%	807
Very positive	5%	244
<i>Total</i>	<i>100%</i>	<i>4,788</i>
If you or someone you know was experiencing a mental health crisis on campus, which UCR department would you contact?		
Counseling and Psychological Services (CAPS)	81%	3,869
UC Police Department (911)	37%	1,780
Student Affairs Case Management	11%	506
Student Health Services	49%	2,337
The Well	23%	1,115
Campus Advocacy, Resources, & Education (CARE)	18%	847
Student Disability Resource Center	5%	225
Dean of Students	1%	67
Ethnic & Gender Programs and resource center in Costo Hall	3%	165
Residential Life	12%	561
Academic department	5%	252
Other (Please specify):	1%	58

None of the above. I would contact a mental health professional or service outside of UCR.	7%	348
None of the above. I would contact a friend, family member, etc.	12%	553
I would not contact anyone.	2%	111
Not sure	7%	355
<i>Total Responses</i>	--	4,751

Department-Specific Utilization Questions

Basic Needs

Who referred you to Basic Needs? Check all that apply.

Student	56%	456
Staff Member	18%	147
Professor/Faculty	11%	89
Academic department or college (Please specify):	3%	25
Non-academic department or service (Please specify):	3%	22
Other (Please specify):	4%	29
None of the above. I contacted these departments on my own without needing a referral.	17%	141
I don't remember.	10%	85
I prefer not to say.	2%	18
<i>Total Responses</i>	--	2,505

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from Basic Needs in addressing your concern:

How helpful Basic Needs was in addressing my concern

Very dissatisfied	2%	20
Dissatisfied	2%	14
Neither satisfied or dissatisfied	7%	61
Satisfied	39%	317
Very satisfied	50%	406
<i>Total</i>	100%	818

How easy it was to access the department's resources and services

Very dissatisfied	2%	17
Dissatisfied	3%	26
Neither satisfied or dissatisfied	9%	75
Satisfied	39%	316
Very satisfied	47%	386
<i>Total</i>	100%	820

Quality of services provided by the department in addressing my concern

Very dissatisfied	2%	16
Dissatisfied	2%	19
Neither satisfied or dissatisfied	9%	70
Satisfied	39%	316
Very satisfied	48%	394
<i>Total</i>	100%	815

Level of respect that the staff members from Basic Needs treated me with

Very dissatisfied	1%	10
Dissatisfied	1%	12
Neither satisfied or dissatisfied	8%	61
Satisfied	35%	284
Very satisfied	54%	438
<i>Total</i>	100%	805

If needed, how likely or unlikely are you to utilize the services and resources provided by Basic Needs again in the future?

Very unlikely	2%	18
Unlikely	3%	25
Neither likely or unlikely	12%	96
Likely	33%	273
Very likely	50%	409
<i>Total</i>	100%	821

Campus Advocacy, Resources, & Education

Who referred you to Campus Advocacy, Resources, & Education?

Student	54%	127
Staff Member	24%	57
Professor/Faculty	16%	38
Academic department or college (Please specify):	3%	8
Non-academic department or service (Please specify):	3%	6
Other (Please specify):	3%	6
None of the above. I contacted these departments on my own without needing a referral.	10%	23
I don't remember.	14%	32
I prefer not to say.	1%	3
Total Responses	--	235

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from Campus Advocacy, Resources, & Education in addressing your concern:

How helpful Campus Advocacy, Resources, & Education was in addressing my concern

Very dissatisfied	3%	6
Dissatisfied	3%	7
Neither satisfied or dissatisfied	12%	28
Satisfied	44%	104
Very satisfied	39%	91
Total	100%	236

How easy it was to access the department's resources and services

Very dissatisfied	3%	6
Dissatisfied	2%	5
Neither satisfied or dissatisfied	11%	27
Satisfied	43%	101
Very satisfied	41%	96
Total	100%	235

Quality of services provided by the department in addressing my concern

Very dissatisfied	3%	8
Dissatisfied	1%	3
Neither satisfied or dissatisfied	11%	26
Satisfied	43%	100
Very satisfied	41%	97
Total	100%	234

Level of respect that the staff members from Campus Advocacy, Resources, & Education treated me with

Very dissatisfied	2%	4
Dissatisfied	1%	3
Neither satisfied or dissatisfied	11%	26
Satisfied	39%	91
Very satisfied	47%	109
Total	100%	233

If needed, how likely or unlikely are you to utilize the services and resources provided by Campus Advocacy, Resources, & Education again in the future?

Very unlikely	5%	13
Unlikely	4%	9
Neither likely or unlikely	22%	53
Likely	37%	90
Very likely	32%	79
Total	100%	244

Counseling and Psychological Services

Who referred you to Counseling and Psychological Services?

Student	31%	195
Staff Member	19%	121

Professor/Faculty	13%	85
Academic department or college (Please specify):	2%	11
Non-academic department or service (Please specify):	3%	20
Other (Please specify):	3%	18
None of the above. I contacted these departments on my own without needing a referral.	36%	229
I don't remember.	7%	44
I prefer not to say.	4%	26
<i>Total Responses</i>	--	638

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from Counseling and Psychological Services in addressing your concern:
How helpful Counseling and Psychological Services was in addressing my concern

Very dissatisfied	4%	23
Dissatisfied	8%	52
Neither satisfied or dissatisfied	18%	114
Satisfied	36%	231
Very satisfied	34%	219
<i>Total</i>	100%	639

How easy it was to access the department's resources and services

Very dissatisfied	2%	15
Dissatisfied	8%	53
Neither satisfied or dissatisfied	14%	92
Satisfied	40%	256
Very satisfied	35%	227
<i>Total</i>	100%	643

Quality of services provided by the department in addressing my concern

Very dissatisfied	3%	20
Dissatisfied	9%	55
Neither satisfied or dissatisfied	18%	112
Satisfied	37%	234
Very satisfied	34%	219
<i>Total</i>	100%	640

Level of respect that the staff members from Counseling and Psychological Services treated me with

Very dissatisfied	2%	11
Dissatisfied	3%	21
Neither satisfied or dissatisfied	12%	78
Satisfied	34%	219
Very satisfied	48%	308
<i>Total</i>	100%	637

If needed, how likely or unlikely are you to utilize the services and resources provided by Counseling and Psychological Services again in the future?

Very unlikely	8%	49
Unlikely	11%	68
Neither likely or unlikely	16%	104
Likely	33%	212
Very likely	32%	207
<i>Total</i>	100%	640

Student Affairs Case Management

Who referred you to Student Affairs Case Management?

Student	23%	45
Staff Member	29%	57
Professor/Faculty	28%	56
Academic department or college (Please specify):	4%	8
Non-academic department or service (Please specify):	3%	5
Other (Please specify):	3%	5
None of the above. I contacted these departments on my own without needing a referral.	12%	23
I don't remember.	11%	21
I prefer not to say.	5%	10
<i>Total Responses</i>	--	200

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from Student Affairs Case Management in addressing your concern:

How helpful Student Affairs Case Management was in addressing my concern

Very dissatisfied	6%	12
Dissatisfied	8%	16
Neither satisfied or dissatisfied	21%	42
Satisfied	37%	75
Very satisfied	28%	56
<i>Total</i>	100%	201

How easy it was to access the department's resources and services

Very dissatisfied	5%	10
Dissatisfied	7%	14
Neither satisfied or dissatisfied	22%	45
Satisfied	35%	70
Very satisfied	31%	62
<i>Total</i>	100%	201

Quality of services provided by the department in addressing my concern

Very dissatisfied	6%	12
Dissatisfied	8%	15
Neither satisfied or dissatisfied	21%	41
Satisfied	36%	72
Very satisfied	30%	60
<i>Total</i>	100%	200

Level of respect that the staff members from Student Affairs Case Management treated me with

Very dissatisfied	6%	11
Dissatisfied	3%	6
Neither satisfied or dissatisfied	18%	35
Satisfied	32%	63
Very satisfied	43%	85
<i>Total</i>	100%	200

If needed, how likely or unlikely are you to utilize the services and resources provided by Student Affairs Case Management again in the future?

Very unlikely	12%	25
Unlikely	12%	24
Neither likely or unlikely	23%	47
Likely	27%	57
Very likely	26%	55
<i>Total</i>	100%	208

Student Disability Resource Center

Who referred you to Student Disability Resource Center?

Student	20%	49
Staff Member	24%	59
Professor/Faculty	17%	42
Academic department or college (Please specify):	6%	14

Non-academic department or service (Please specify):	4%	9
Other (Please specify):	7%	17
None of the above. I contacted these departments on my own without needing a referral.	31%	75
I don't remember.	7%	17
I prefer not to say.	2%	5
Total Responses	--	243

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from Student Disability Resource Center in addressing your concern:
How helpful Student Disability Resource Center was in addressing my concern

Very dissatisfied	2%	6
Dissatisfied	7%	17
Neither satisfied or dissatisfied	13%	32
Satisfied	33%	80
Very satisfied	45%	110
Total	100%	245

How easy it was to access the department's resources and services

Very dissatisfied	4%	9
Dissatisfied	7%	17
Neither satisfied or dissatisfied	12%	29
Satisfied	33%	81
Very satisfied	44%	108
Total	100%	244

Quality of services provided by the department in addressing my concern

Very dissatisfied	3%	7
Dissatisfied	7%	17
Neither satisfied or dissatisfied	12%	30
Satisfied	33%	80
Very satisfied	45%	108
Total	100%	242

Level of respect that the staff members from Student Disability Resource Center treated me with

Very dissatisfied	3%	8
Dissatisfied	4%	10
Neither satisfied or dissatisfied	12%	28
Satisfied	29%	70
Very satisfied	52%	126
Total	100%	242

If needed, how likely or unlikely are you to utilize the services and resources provided by Student Disability Resource Center again in the future?

Very unlikely	7%	17
Unlikely	5%	12
Neither likely or unlikely	12%	30
Likely	25%	62
Very likely	51%	128
Total	100%	249

Student Health Services
Who referred you to Student Health Services?

Student	26%	314
Staff Member	14%	177
Professor/Faculty	8%	97
Academic department or college (Please specify):	4%	44
Non-academic department or service (Please specify):	1%	15
Other (Please specify):	3%	43
None of the above. I contacted these departments on my own without needing a referral.	42%	521
I don't remember.	14%	173
I prefer not to say.	1%	14
Total Responses	--	1,231

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from Student Health Services in addressing your concern:

How helpful Student Health Services was in addressing my concern

Very dissatisfied	2%	24
Dissatisfied	3%	39
Neither satisfied or dissatisfied	12%	156
Satisfied	45%	575
Very satisfied	37%	470
<i>Total</i>	100%	1,264

How easy it was to access the department's resources and services

Very dissatisfied	2%	29
Dissatisfied	5%	69
Neither satisfied or dissatisfied	12%	147
Satisfied	44%	558
Very satisfied	37%	463
<i>Total</i>	100%	1,266

Quality of services provided by the department in addressing my concern

Very dissatisfied	2%	25
Dissatisfied	3%	43
Neither satisfied or dissatisfied	11%	140
Satisfied	46%	572
Very satisfied	38%	474
<i>Total</i>	100%	1,254

Level of respect that the staff members from Student Health Services treated me with

Very dissatisfied	2%	20
Dissatisfied	3%	42
Neither satisfied or dissatisfied	10%	123
Satisfied	43%	536
Very satisfied	42%	531
<i>Total</i>	100%	1,252

If needed, how likely or unlikely are you to utilize the services and resources provided by Student Health Services again in the future?

Very unlikely	4%	46
Unlikely	5%	64
Neither likely or unlikely	15%	186
Likely	41%	516
Very likely	35%	444
<i>Total</i>	100%	1,256

UC Police Department

Who referred you to UC Police Department?

Student	26%	74
Staff Member	16%	45
Professor/Faculty	6%	16
Academic department or college (Please specify):	2%	5
Non-academic department or service (Please specify):	3%	8
Other (Please specify):	3%	10
None of the above. I contacted these departments on my own without needing a referral.	42%	122
I don't remember.	9%	27
I prefer not to say.	4%	13
<i>Total Responses</i>	--	289

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from UC Police Department in addressing your concern:

How helpful UC Police Department was in addressing my concern

Very dissatisfied	8%	24
Dissatisfied	9%	26
Neither satisfied or dissatisfied	21%	62
Satisfied	33%	97
Very satisfied	28%	83
Total	100%	292

How easy it was to access the department’s resources and services

Very dissatisfied	4%	11
Dissatisfied	3%	10
Neither satisfied or dissatisfied	20%	58
Satisfied	38%	113
Very satisfied	35%	102
Total	100%	294

Quality of services provided by the department in addressing my concern

Very dissatisfied	6%	18
Dissatisfied	8%	23
Neither satisfied or dissatisfied	19%	57
Satisfied	36%	107
Very satisfied	31%	91
Total	100%	296

Level of respect that the staff members from UC Police Department treated me with

Very dissatisfied	4%	13
Dissatisfied	4%	12
Neither satisfied or dissatisfied	16%	47
Satisfied	36%	107
Very satisfied	40%	117
Total	100%	296

If needed, how likely or unlikely are you to utilize the services and resources provided by UC Police Department again in the future?

Very unlikely	8%	25
Unlikely	10%	30
Neither likely or unlikely	20%	60
Likely	39%	115
Very likely	23%	68
Total	100%	298

The Well

Who referred you to The Well?

Student	56%	599
Staff Member	16%	169
Professor/Faculty	9%	95
Academic department or college (Please specify):	2%	17
Non-academic department or service (Please specify):	1%	9
Other (Please specify):	2%	19
None of the above. I contacted these departments on my own without needing a referral.	22%	235
I don't remember.	11%	121
I prefer not to say.	1%	12
Total Responses	--	1,075

Please rate how satisfied or dissatisfied you are with the following statements about the services you received from The Well in addressing your concern:

How helpful The Well was in addressing my concern

Very dissatisfied	1%	9
Dissatisfied	0%	4
Neither satisfied or dissatisfied	6%	66
Satisfied	43%	452
Very satisfied	50%	527
Total	100%	1,058

How easy it was to access the department's resources and services

Very dissatisfied	1%	10
Dissatisfied	0%	4
Neither satisfied or dissatisfied	6%	65
Satisfied	39%	419
Very satisfied	54%	577
<i>Total</i>	100%	1,075

Quality of services provided by the department in addressing my concern

Very dissatisfied	1%	11
Dissatisfied	0%	5
Neither satisfied or dissatisfied	6%	60
Satisfied	40%	430
Very satisfied	53%	561
<i>Total</i>	100%	1,067

Level of respect that the staff members from The Well treated me with

Very dissatisfied	1%	10
Dissatisfied	0%	3
Neither satisfied or dissatisfied	5%	54
Satisfied	36%	389
Very satisfied	57%	614
<i>Total</i>	100%	1,070

If needed, how likely or unlikely are you to utilize the services and resources provided by The Well again in the future?

Very unlikely	2%	23
Unlikely	2%	17
Neither likely or unlikely	12%	125
Likely	41%	443
Very likely	44%	471
<i>Total</i>	100%	1,079