

2022 UC Undergraduate Experience Survey (UCUES) Results

Campus Wildcard: Health, Well-being & Safety

Overall Survey Response Rate: 28% (N=6,011/21,839)	UCR C	verall
	%	N
How familiar are you with the services provided by the following Health, Well-being & Safety		
departments on campus?		
Basic Needs		
I have never heard of this department.	17%	851
I have heard of these services, but have not used them	65%	3,174
I have accessed these services in the past.	18%	869
Total	100%	4,894
Campus Advocacy, Resources, & Education (CARE)		
I have never heard of this department.	15%	728
I have heard of these services, but have not used them	79%	3,884
I have accessed these services in the past.	6%	282
Total	100%	4,894
Counseling and Psychological Services (CAPS)		
I have never heard of this department.	9%	424
I have heard of these services, but have not used them	76%	3,705
I have accessed these services in the past.	16%	758
Total	100%	4,887
Student Affairs Case Management		
I have never heard of this department.	28%	1,387
I have heard of these services, but have not used them	66%	3,214
I have accessed these services in the past.	6%	292
Total	100%	4,893
Student Disability Resource Center		
I have never heard of this department.	12%	582
I have heard of these services, but have not used them	82%	4,001
I have accessed these services in the past.	7%	321
Total	100%	4,904
Student Health Services		
I have never heard of this department.	4%	214
I have heard of these services, but have not used them	67%	3,312
I have accessed these services in the past.	28%	1,382
Total	100%	4,908
UC Police Department		
I have never heard of this department.	5%	224
I have heard of these services, but have not used them	88%	4,303
I have accessed these services in the past.	8%	382
Total	100%	4,909
The Well		
I have never heard of this department.	9%	463
I have heard of these services, but have not used them	65%	3,182
I have accessed these services in the past.	26%	1,265
Total	100%	4,910
How comfortable are you with contacting each of the following Health, Well-being & Safety departments on campus? Basic Needs		
I do not feel comfortable contacting this department to access their resources and services.	5%	216
I am a little hesitant to contact this department, but would probably do so if I needed their resources and	J/0	210
services.	200/	1 500
	38%	1,589
I am very comfortable contacting this department to access their resources and services.	46%	1,952
I do not know how comfortable I am with contacting this department.	11%	449
Total	100%	4,206



Campus Advocacy, Resources, & Education (CARE)		
I do not feel comfortable contacting this department to access their resources and services.	6%	244
I am a little hesitant to contact this department, but would probably do so if I needed their resources and		
services.	39%	1,659
I am very comfortable contacting this department to access their resources and services.	42%	1,789
I do not know how comfortable I am with contacting this department.	12%	519
Total	100%	4,211
Counseling and Psychological Services (CAPS)		
I do not feel comfortable contacting this department to access their resources and services.	7%	315
I am a little hesitant to contact this department, but would probably do so if I needed their resources and		
services.	40%	1,737
I am very comfortable contacting this department to access their resources and services.	44%	1,914
I do not know how comfortable I am with contacting this department.	9%	391
Total	100%	4,357
Student Affairs Case Management		,
I do not feel comfortable contacting this department to access their resources and services.	7%	300
I am a little hesitant to contact this department, but would probably do so if I needed their resources and		
services.	40%	1,614
I am very comfortable contacting this department to access their resources and services.	38%	1,547
I do not know how comfortable I am with contacting this department.	15%	620
Total		
	100%	4,081
Student Disability Resource Center	70/	272
I do not feel comfortable contacting this department to access their resources and services.	7%	273
I am a little hesitant to contact this department, but would probably do so if I needed their resources and	222/	
services.	39%	1,446
I am very comfortable contacting this department to access their resources and services.	42%	1,554
I do not know how comfortable I am with contacting this department.	12%	439
Total	100%	3,712
Student Health Services		
I do not feel comfortable contacting this department to access their resources and services.	5%	233
I am a little hesitant to contact this department, but would probably do so if I needed their resources and		
services.	33%	1,441
I am very comfortable contacting this department to access their resources and services.	53%	2,316
I do not know how comfortable I am with contacting this department.	8%	
	070	364
Total	100%	364 <i>4,354</i>
Total UC Police Department I do not feel comfortable contacting this department to access their resources and services.		
UC Police Department	100%	4,354
UC Police Department I do not feel comfortable contacting this department to access their resources and services.	100%	<i>4,354</i> 505
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I have an idea about what resources and services this department offers in general, but not any specific details. I know about some of the resources and services provided by this department, but not all of them. I know about all services and resources provided by this department. 13% 651		12%	559
details. 36% 1,747 I know about some of the resources and services provided by this department, but not all of them. 39% 1,885 I know about all services and resources provided by this department. 13% 651		-7-	
I know about some of the resources and services provided by this department, but not all of them. 39% 1,885 I know about all services and resources provided by this department. 13% 651		36%	1.747
I know about all services and resources provided by this department. 13% 651			



How confident are you that you know where to go if you need help on campus related to Health, Well-		
being & Safety?		
Not at all confident	10%	511
Slightly confident	25%	1,211
Somewhat confident	33%	1,615
Moderately confident	22%	1,069
Very confident	10%	463
Total	100%	4,869
What are your top 3 preferred methods for receiving information about Health, Well-being & Safety		
resources and services?		
UCR Email	89%	4,335
Text message	42%	2,048
Phone call/Voicemail	12%	573
Weekly Student Newsletter (R'Side)	29%	1,401
UCR Student Portal (R'Web, R'Space, etc.)	39%	1,917
In-class announcement from professor or syllabus statement	23%	1,130
Instagram	31%	1,516
Facebook	1%	42
TikTok	3%	141
Twitter	1%	71
YouTube	2%	102
Other (Please specify):	0%	24
None of the above. I do not wish to be contacted about these resources.	5%	223
Total Responses		4,861
Which of the following Health, Well-being & Safety departments have you utilized since you enrolled		
at UCR? Check all that apply.		
Basic Needs		
I have used this department's services or resources at UCR.	19%	900
I have not used this department's services or resources at UCR, but I have used this type of service or		
resource outside of UCR.	12%	586
I have never used this department's services or resources at UCR or anywhere else.	64%	3,065
I prefer not to say	6%	265
Total	100%	4,816
Campus Advocacy, Resources, & Education (CARE)		
I have used this department's services or resources at UCR.	7%	315
I have not used this department's services or resources at UCR, but I have used this type of service or		
resource outside of UCR.	11%	549
I have never used this department's services or resources at UCR or anywhere else.	76%	3,678
I prefer not to say	6%	273
Total	100%	4,815
Counseling and Psychological Services (CAPS)		
I have used this department's services or resources at UCR.	15%	715
I have not used this department's services or resources at UCR, but I have used this type of service or		
resource outside of UCR.	14%	683
I have never used this department's services or resources at UCR or anywhere else.	65%	3,147
I prefer not to say	6%	273
Total	100%	4,818
Student Affairs Case Management		
I have used this department's services or resources at UCR.	6%	286
I have not used this department's services or resources at UCR, but I have used this type of service or		
resource outside of UCR.	10%	479
I have never used this department's services or resources at UCR or anywhere else.	78%	3,770
I prefer not to say	6%	274
Total	100%	4,809
Student Disability Resource Center		



have not used this department's services or resources at UCR, but I have used this type of service or		
resource outside of UCR.	10%	467
have never used this department's services or resources at UCR or anywhere else.	78%	3,748
prefer not to say	5%	259
Fotal	100%	4,801
Student Health Services	200/	1 250
have used this department's services or resources at UCR.	28%	1,359
have not used this department's services or resources at UCR, but I have used this type of service or esource outside of UCR.	15%	703
have never used this department's services or resources at UCR or anywhere else.	52%	2,494
prefer not to say	5%	2,434
Fotal	100%	4,813
JC Police Department	100%	4,813
have used this department's services or resources at UCR.	8%	371
have not used this department's services or resources at UCR, but I have used this type of service or	370	3,1
esource outside of UCR.	13%	639
have never used this department's services or resources at UCR or anywhere else.	73%	3,516
prefer not to say	6%	275
Fotal	100%	4,801
The Well	20070	.,002
have used this department's services or resources at UCR.	25%	1,184
have not used this department's services or resources at UCR, but I have used this type of service or		_,
esource outside of UCR.	10%	480
have never used this department's services or resources at UCR or anywhere else.	60%	2,888
prefer not to say	5%	254
rotal	100%	4,806
How positively or negatively do you feel about the role of UC Police Department at UC Riverside		,
UCPD) for campus safety and crime prevention?		
/ery negative	4%	194
Negative	8%	395
Neutral	59%	2,818
Positive	22%	1,072
/ery positive	7%	317
Total Control of the	100%	4,796
How positively or negatively do you feel about the role of UC Police Department at UC Riverside		
UCPD) in responding to student mental health emergency calls on campus?		
/ery negative	5%	253
Negative	10%	455
Neutral	63%	3,029
Positive	17%	807
/ery positive	5%	244
^r otal	100%	4,788
f you or someone you know was experiencing a mental health crisis on campus, which UCR		
lepartment would you contact?		
Counseling and Psychological Services (CAPS)	81%	3,869
UC Police Department (911)	37%	1,780
Student Affairs Case Management	11%	506
Student Health Services	49%	2,337
The Well		1,115
	23%	
The Well Campus Advocacy, Resources, & Education (CARE)	18%	847
Campus Advocacy, Resources, & Education (CARE) Student Disability Resource Center	18% 5%	847 225
Campus Advocacy, Resources, & Education (CARE) Student Disability Resource Center Dean of Students	18% 5% 1%	847 225 67
Campus Advocacy, Resources, & Education (CARE) Student Disability Resource Center Dean of Students Ethnic & Gender Programs and resource center in Costo Hall	18% 5% 1% 3%	847 225 67 165
Campus Advocacy, Resources, & Education (CARE) Student Disability Resource Center Dean of Students Ethnic & Gender Programs and resource center in Costo Hall Residential Life	18% 5% 1% 3% 12%	847 225 67 165 561
Campus Advocacy, Resources, & Education (CARE) Student Disability Resource Center Dean of Students Ethnic & Gender Programs and resource center in Costo Hall	18% 5% 1% 3%	847 225 67 165



None of the above. I would contact a mental health professional or service outside of UCR.	7%	348
None of the above. I would contact a friend, family member, etc.	12%	553
I would not contact anyone.	2%	111
Not sure	7%	355
Total Responses		4,751
Department-Specific Utilization Questions		
Basic Needs		
Who referred you to Basic Needs? Check all that apply.		
Student	56%	456
Staff Member	18%	147
Professor/Faculty	11%	89
Academic department or college (Please specify):	3%	25
Non-academic department or service (Please specify):	3%	22
Other (Please specify):	4%	29
None of the above. I contacted these departments on my own without needing a referral.	17%	141
don't remember.	10%	85
prefer not to say.	2%	18
Total Responses	Z/0 	2,505
loturnesponses Please rate how satisfied or dissatisfied you are with the following statements about the service		2,303
received from <u>Basic Needs</u> in addressing your concern:	es you	
How helpful <u>Basic Needs</u> was in addressing your concern		
	20/	20
/ery dissatisfied Dissatisfied	2%	20
	2%	14
Neither satisfied or dissatisfied	7%	61
Satisfied (amount of the desired of	39%	317
/ery satisfied	50%	406
Total	100%	818
How easy it was to access the department's resources and services	201	4=
Very dissatisfied	2%	17
Dissatisfied Control of the Control	3%	26
Neither satisfied or dissatisfied	9%	75
Satisfied	39%	316
Very satisfied	47%	386
Total State of the Control of the Co	100%	820
Quality of services provided by the department in addressing my concern		
/ery dissatisfied	2%	16
Dissatisfied	2%	19
Neither satisfied or dissatisfied	9%	70
Satisfied	39%	316
/ery satisfied	48%	394
⁻ otal	100%	815
evel of respect that the staff members from <u>Basic Needs</u> treated me with		
/ery dissatisfied	1%	10
Dissatisfied	1%	12
Neither satisfied or dissatisfied	8%	61
Satisfied	35%	284
odustieu	54%	438
		805
/ery satisfied	100%	
Very satisfied Total		
Very satisfied Fotal f needed, how likely or unlikely are you to utilize the services and resources provided by <u>Basic</u>		
Very satisfied Fotal f needed, how likely or unlikely are you to utilize the services and resources provided by <u>Basic</u> again in the future?	: <u>Needs</u>	18
Very satisfied Fotal f needed, how likely or unlikely are you to utilize the services and resources provided by <u>Basic</u> regain in the future? Very unlikely	: <u>Needs</u> 2%	18 25
Very satisfied Fotal f needed, how likely or unlikely are you to utilize the services and resources provided by <u>Basicalasian</u> Bagain in the future? Very unlikely Jnlikely	2% 3%	25
Very satisfied Fotal f needed, how likely or unlikely are you to utilize the services and resources provided by Basic again in the future? Very unlikely Julikely Neither likely or unlikely	2% 3% 12%	25 96
Very satisfied Total f needed, how likely or unlikely are you to utilize the services and resources provided by <u>Basic</u> again in the future? Very unlikely Unlikely Neither likely or unlikely Likely	2% 3% 12% 33%	25 96 273
Very satisfied Fotal f needed, how likely or unlikely are you to utilize the services and resources provided by Basic again in the future? Very unlikely Julikely Jeither likely or unlikely	2% 3% 12%	25 96



Campus Advocacy, Resources, & Education		
Who referred you to Campus Advocacy, Resources, & Education? Student	54%	127
Staff Member		127
	24%	57
Professor/Faculty	16%	38
Academic department or college (Please specify):	3%	8
Non-academic department or service (Please specify):	3%	6
Other (Please specify):	3%	6
None of the above. I contacted these departments on my own without needing a referral.	10%	23
I don't remember.	14%	32
I prefer not to say.	1%	3
Total Responses		235
Please rate how satisfied or dissatisfied you are with the following statements about the services y	ou	
received from <u>Campus Advocacy, Resources, & Education</u> in addressing your concern: How helpful <u>Campus Advocacy, Resources, & Education</u> was in addressing my concern		
Very dissatisfied	3%	6
Dissatisfied	3%	7
Neither satisfied or dissatisfied	12%	28
Satisfied	12% 44%	28 104
		_
Very satisfied	39%	91
Total How easy it was to access the department's resources and services	100%	236
	20/	6
Very dissatisfied	3%	6
Dissatisfied	2%	5
Neither satisfied or dissatisfied	11%	27
Satisfied	43%	101
Very satisfied	41%	96
Total	100%	235
Quality of services provided by the department in addressing my concern	201	
Very dissatisfied	3%	8
Dissatisfied	1%	3
Neither satisfied or dissatisfied	11%	26
Satisfied	43%	100
Very satisfied	41%	97
Total	100%	234
Level of respect that the staff members from <u>Campus Advocacy, Resources, & Education</u> treated m with	ie	
Very dissatisfied	2%	4
Dissatisfied	1%	3
Neither satisfied or dissatisfied	11%	26
Satisfied	39%	91
	47%	109
		233
Very satisfied	1/1/1%	
Very satisfied Total	100%	233
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus</u>	100%	233
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus</u> Advocacy, Resources, & Education again in the future?	100%	13
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus</u> Advocacy, Resources, & Education again in the future? Very unlikely		
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus Advocacy, Resources, & Education</u> again in the future? Very unlikely Unlikely	5%	13
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus Advocacy, Resources, & Education</u> again in the future? Very unlikely Unlikely Neither likely or unlikely	5% 4% 22%	13 9 53
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus</u> Advocacy, Resources, & Education again in the future? Very unlikely Unlikely Neither likely or unlikely Likely	5% 4% 22% 37%	13 9 53 90
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus</u> Advocacy, Resources, & Education again in the future? Very unlikely Unlikely Neither likely or unlikely Likely Very likely	5% 4% 22% 37% 32%	13 9 53 90 79
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus Advocacy, Resources, & Education</u> again in the future? Very unlikely Unlikely Neither likely or unlikely Likely Very likely Total	5% 4% 22% 37%	13 9 53 90
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus Advocacy, Resources, & Education</u> again in the future? Very unlikely Unlikely Neither likely or unlikely Likely Very likely Total Counseling and Psychological Services	5% 4% 22% 37% 32%	13 9 53 90 79
Very satisfied Total If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Campus Advocacy, Resources, & Education</u> again in the future? Very unlikely Unlikely Neither likely or unlikely Likely Very likely Total	5% 4% 22% 37% 32%	13 9 53 90 79



Professor/Faculty	13%	85
Academic department or college (Please specify):	2%	11
Non-academic department or service (Please specify):	3%	20
Other (Please specify):	3%	18
None of the above. I contacted these departments on my own without needing a referral.	36%	229
don't remember.	7%	44
prefer not to say.	4%	26
Total Responses		638
Please rate how satisfied or dissatisfied you are with the following statements about the services you		
received from Counseling and Psychological Services in addressing your concern:		
How helpful <u>Counseling and Psychological Services</u> was in addressing my concern		
Very dissatisfied	4%	23
Dissatisfied	8%	52
Neither satisfied or dissatisfied	18%	114
Satisfied	36%	231
Very satisfied	34%	219
Total	100%	639
How easy it was to access the department's resources and services		
Very dissatisfied	2%	15
Dissatisfied	8%	53
Neither satisfied or dissatisfied	14%	92
Satisfied	40%	256
Very satisfied	35%	227
Total	100%	643
Quality of services provided by the department in addressing my concern		
Very dissatisfied	3%	20
Dissatisfied	9%	55
Neither satisfied or dissatisfied	18%	112
Satisfied	37%	234
Very satisfied	34%	219
Total	100%	640
Level of respect that the staff members from <u>Counseling and Psychological Services</u> treated me with	201	
Very dissatisfied	2%	11
Dissatisfied	3%	21
Neither satisfied or dissatisfied	12%	78
Satisfied	34%	219
Very satisfied	48%	308
Total	100%	637
If needed, how likely or unlikely are you to utilize the services and resources provided by <u>Counseling</u> and <u>Psychological Services</u> again in the future?		
Very unlikely	8%	49
Jnlikely	11%	68
Neither likely or unlikely	16%	104
Likely	33%	212
Very likely	32%	207
Total	100%	640
iota:	100/0	040



Student Affairs Case Management		
Who referred you to Student Affairs Case Management?	220/	45
Student Staff Mambar	23%	45
Staff Member	29%	57
Professor/Faculty	28%	56
Academic department or college (Please specify):	4%	8
Non-academic department or service (Please specify):	3%	5
Other (Please specify):	3%	5
None of the above. I contacted these departments on my own without needing a referral.	12%	23
don't remember.	11%	21
prefer not to say.	5%	10
Total Responses		200
Please rate how satisfied or dissatisfied you are with the following statements about the services	s you	
received from <u>Student Affairs Case Management</u> in addressing your concern:		
How helpful <u>Student Affairs Case Management</u> was in addressing my concern		
/ery dissatisfied	6%	12
Dissatisfied	8%	16
Neither satisfied or dissatisfied	21%	42
atisfied	37%	75
/ery satisfied	28%	56
Total	100%	201
low easy it was to access the department's resources and services		
/ery dissatisfied	5%	10
Dissatisfied	7%	14
Neither satisfied or dissatisfied	22%	45
atisfied	35%	70
/ery satisfied	31%	62
Total	100%	201
Quality of services provided by the department in addressing my concern		
Very dissatisfied	6%	12
Dissatisfied	8%	15
Neither satisfied or dissatisfied	21%	41
Satisfied	36%	72
Very satisfied	30%	60
r Total	100%	200
evel of respect that the staff members from <u>Student Affairs Case Management</u> treated me with		
/ery dissatisfied	6%	11
Dissatisfied	3%	6
Neither satisfied or dissatisfied	18%	35
Satisfied	32%	63
Very satisfied	43%	85
Fotal	100%	200
f needed, how likely or unlikely are you to utilize the services and resources provided by <u>Studen</u>		200
Affairs Case Management again in the future?	<u>.</u>	
Very unlikely	12%	25
Jnlikely		25
·	12%	
leither likely or unlikely	23%	47
ikely	27%	57
/ery likely	26%	55
Total Control of the	100%	208
Student Disability Resource Center		
Nho referred you to Student Disability Resource Center?		
Student	20%	49
Staff Member	24%	59
tan member		
Professor/Faculty Academic department or college (Please specify):	17%	42



academic department or service (Please specify): r (Please specify): e of the above. I contacted these departments on my own without needing a referral.	4% 7%	9 17
	240/	1,
, , , , , , , , , , , , , , , , , , , ,	31%	75
't remember.	7%	17
fer not to say.	2%	5
Responses		243
se rate how satisfied or dissatisfied you are with the following statements about the services you		
ved from <u>Student Disability Resource Center</u> in addressing your concern:		
helpful <u>Student Disability Resource Center</u> was in addressing my concern		
dissatisfied	2%	6
ntisfied	7%	17
ner satisfied or dissatisfied	13%	32
fied	33%	80
satisfied	45%	110
	100%	245
easy it was to access the department's resources and services		
dissatisfied	4%	9
ntisfied	7%	17
ner satisfied or dissatisfied	12%	29
fied	33%	81
satisfied	44%	108
	100%	244
ity of services provided by the department in addressing my concern		
dissatisfied	3%	7
ntisfied	7%	17
ner satisfied or dissatisfied	12%	30
fied	33%	80
satisfied	45%	108
	100%	242
of respect that the staff members from <u>Student Disability Resource Center</u> treated me with		
dissatisfied	3%	8
ıtisfied	4%	10
ner satisfied or dissatisfied	12%	28
fied	29%	70
satisfied	52%	126
	100%	242
eded, how likely or unlikely are you to utilize the services and resources provided by <u>Student</u>		
bility Resource Center again in the future?		
unlikely	7%	17
rely	5%	12
ner likely or unlikely	12%	30
y	25%	62
likely	51%	128
	100%	249
lent Health Services		
referred you to Student Health Services?		
ent	26%	314
Member	14%	177
essor/Faculty	8%	97
emic department or college (Please specify):	4%	44
academic department or service (Please specify):	1%	15
r (Please specify):	3%	43
e of the above. I contacted these departments on my own without needing a referral.	42%	521
't remember.	14%	173
fer not to say.	1%	14
Responses	 Indergraduat	1,231



low helpful <u>Student Health Services</u> was in addressing my concern		
/ery dissatisfied	2%	24
Dissatisfied	3%	39
leither satisfied or dissatisfied	12%	156
atisfied	45%	575
ery satisfied	37%	470
- Total	100%	1,264
low easy it was to access the department's resources and services		
'ery dissatisfied	2%	29
Dissatisfied State of the Control of	5%	69
leither satisfied or dissatisfied	12%	147
atisfied	44%	558
ery satisfied	37%	463
iotal	100%	1,266
Quality of services provided by the department in addressing my concern		
'ery dissatisfied	2%	25
) Dissatisfied	3%	43
leither satisfied or dissatisfied	11%	140
atisfied	46%	572
ery satisfied	38%	474
otal	100%	1,254
evel of respect that the staff members from <u>Student Health Services</u> treated me with		
ery dissatisfied	2%	20
pissatisfied	3%	42
leither satisfied or dissatisfied	10%	123
atisfied	43%	536
ery satisfied	42%	531
otal	100%	1,252
f needed, how likely or unlikely are you to utilize the services and resources provided by <u>Student</u>		
dealth Services again in the future?		
/ery unlikely	4%	46
Inlikely	5%	64
Veither likely or unlikely	15%	186
ikely	41%	516
ery likely	35%	444
- Total	100%	1,256
JC Police Department		
Vho referred you to UC Police Department?		
tudent	26%	74
taff Member	16%	45
rofessor/Faculty	6%	16
cademic department or college (Please specify):	2%	5
Ion-academic department or service (Please specify):	3%	8
Other (Please specify):	3%	10
lone of the above. I contacted these departments on my own without needing a referral.	42%	122
don't remember.	9%	27
prefer not to say.	4%	13
Total Responses		289
lease rate how satisfied or dissatisfied you are with the following statements about the services y		203



Very dissatisfied	8%	24
Dissatisfied	9%	26
Neither satisfied or dissatisfied	21%	62
Satisfied	33%	97
Very satisfied	28%	83
Total	100%	292
How easy it was to access the department's resources and services		
Very dissatisfied	4%	11
Dissatisfied	3%	10
Neither satisfied or dissatisfied	20%	58
Satisfied	38%	113
Very satisfied	35%	102
Total	100%	294
Quality of services provided by the department in addressing my concern		
Very dissatisfied	6%	18
Dissatisfied	8%	23
Neither satisfied or dissatisfied	19%	57
Satisfied	36%	107
Very satisfied	31%	91
Total	100%	296
Level of respect that the staff members from <u>UC Police Department</u> treated me with		
Very dissatisfied	4%	13
Dissatisfied	4%	12
Neither satisfied or dissatisfied	16%	47
Satisfied	36%	107
Very satisfied	40%	117
Total	100%	296
If needed, how likely or unlikely are you to utilize the services and resources provided by <u>L</u> <u>Department</u> again in the future?	<u>UC Police</u>	
Very unlikely	8%	25
Unlikely	10%	30
Neither likely or unlikely	20%	60
Likely	39%	115
Very likely	23%	68
Total	100%	298
The Well		
Who referred you to The Well?		
Student	56%	599
Staff Member	16%	169
		95
Professor/Faculty	9%	
·	9% 2%	17
Academic department or college (Please specify):		
Academic department or college (Please specify): Non-academic department or service (Please specify):	2%	17
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify):	2% 1%	17 9 19
Professor/Faculty Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember.	2% 1% 2%	17 9 19 235
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember.	2% 1% 2% 22%	17 9 19 235 121
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember. I prefer not to say.	2% 1% 2% 22% 11%	17 9 19 235 121
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember. I prefer not to say. Total Responses Please rate how satisfied or dissatisfied you are with the following statements about the serveceived from The Well in addressing your concern:	2% 1% 2% 22% 11% 1%	17 9 19 235 121
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember. I prefer not to say. Total Responses Please rate how satisfied or dissatisfied you are with the following statements about the serveceived from The Well in addressing your concern: How helpful The Well was in addressing my concern	2% 1% 2% 22% 11% 1% 	17 9 19 235 121 12 1,07
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember. I prefer not to say. Total Responses Please rate how satisfied or dissatisfied you are with the following statements about the service of the s	2% 1% 2% 22% 11% 1% 	17 9 19 235 121 12 1,07
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember. I prefer not to say. Total Responses Please rate how satisfied or dissatisfied you are with the following statements about the service from The Well in addressing your concern: How helpful The Well was in addressing my concern Very dissatisfied Dissatisfied	2% 1% 2% 22% 11% 1% ervices you 1% 0%	17 9 19 235 121 12 1,07
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember. I prefer not to say. Total Responses Please rate how satisfied or dissatisfied you are with the following statements about the service from The Well in addressing your concern: How helpful The Well was in addressing my concern Very dissatisfied Dissatisfied Neither satisfied or dissatisfied	2% 1% 2% 22% 11% 1% ervices you 1% 0% 6%	17 9 19 235 121 12 1,07
Academic department or college (Please specify): Non-academic department or service (Please specify): Other (Please specify): None of the above. I contacted these departments on my own without needing a referral. I don't remember. I prefer not to say. Total Responses Please rate how satisfied or dissatisfied you are with the following statements about the service from The Well in addressing your concern: How helpful The Well was in addressing my concern Very dissatisfied Dissatisfied	2% 1% 2% 22% 11% 1% ervices you 1% 0%	17 9 19 235 121 12 1,075



How easy it was to access the department's resources and services		
Very dissatisfied	1%	10
Dissatisfied	0%	4
Neither satisfied or dissatisfied	6%	65
Satisfied	39%	419
Very satisfied	54%	577
Total	100%	1,075
Quality of services provided by the department in addressing my concern		
Very dissatisfied	1%	11
Dissatisfied	0%	5
Neither satisfied or dissatisfied	6%	60
Satisfied	40%	430
Very satisfied	53%	561
Total	100%	1,067
Level of respect that the staff members from <u>The Well</u> treated me with		
Very dissatisfied	1%	10
Dissatisfied	0%	3
Neither satisfied or dissatisfied	5%	54
Satisfied	36%	389
Very satisfied	57%	614
Total	100%	1,070
If needed, how likely or unlikely are you to utilize the services and resources provided by <u>The Well</u>		
again in the future?		
Very unlikely	2%	23
Unlikely	2%	17
Neither likely or unlikely	12%	125
Likely	41%	443
Very likely	44%	471
Total	100%	1,079