2022 UC Undergraduate Experience Survey (UCUES)

Survey Highlights:
Campus Climate and Health, Well-being & Safety

UC Police Department All Staff Retreat

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UC Undergraduate Experience Survey (UCUES)

UCUES is a systemwide biennial survey used to better understand the academic and co-curricular experiences of <u>undergraduate</u> students

- *Graduate students are surveyed via the UC Graduate Student Experience Survey*

Spring 2022: 28% response rate (N=6,011/21,839)

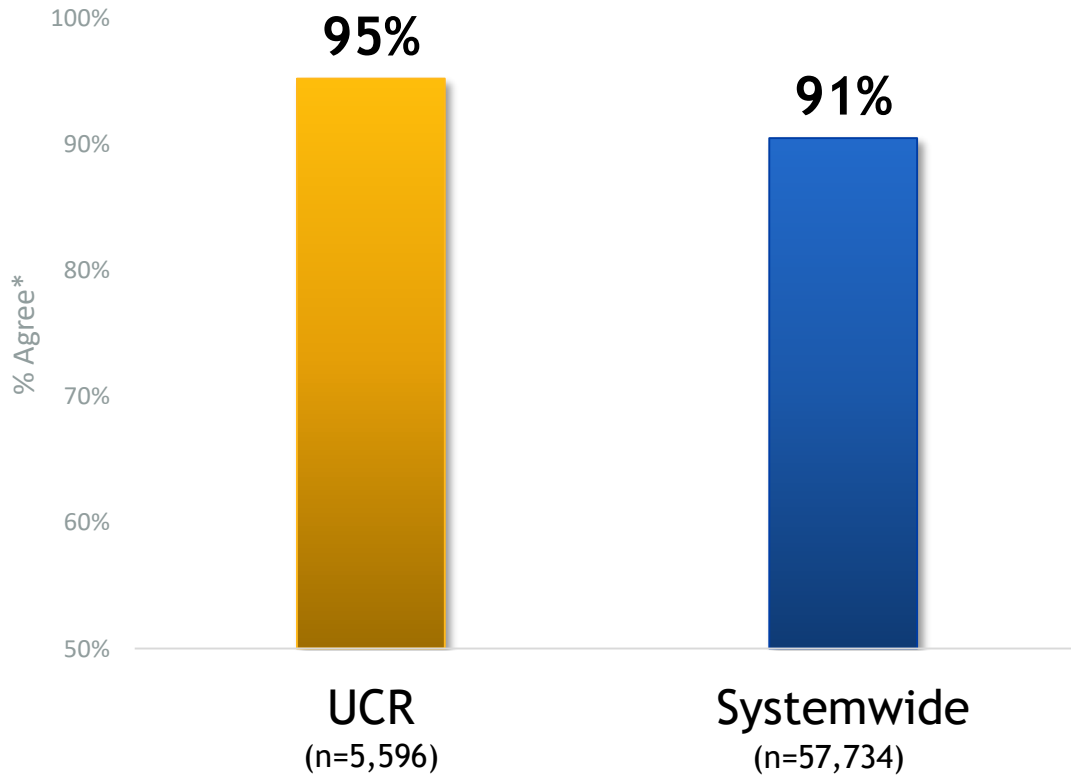|	Responses (N)	Survey Population	Response Rates		
			2022	2020	2018
UCR	6,011	21,839	28%	48%	22%
Systemwide	62,480	219,883	28%	35%	33%
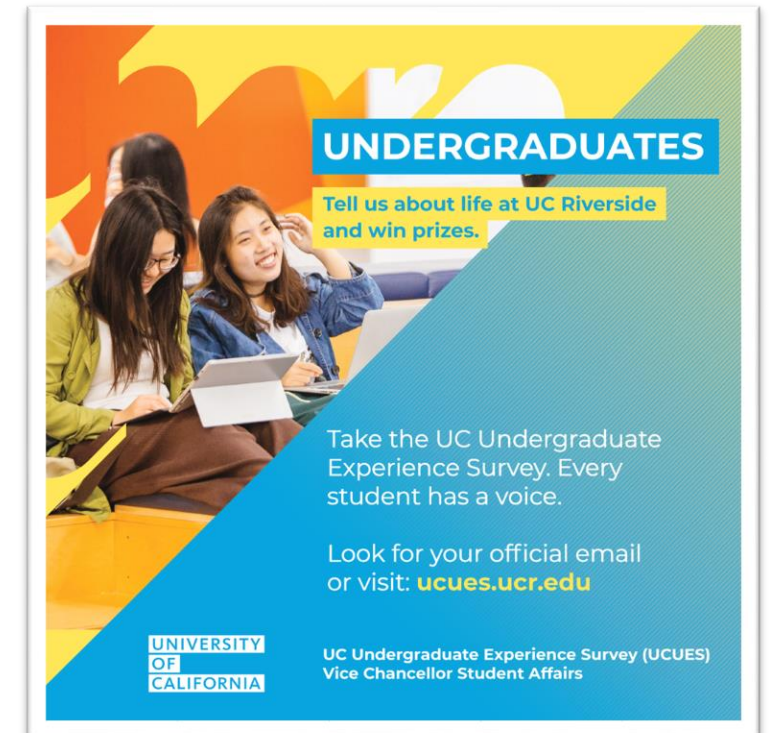
Next UCUES will be in Spring 2024

Campus Climate

"UC Riverside is a welcoming campus"

	UCR (n=5,596)	Systemwide (n=57,734)
% Agree*	95%	91%

"I feel valued as an individual at this institution"

3% increase from 2020 for UCR & Systemwide

	UCR (n=6,003)	Systemwide (n=62,213)
% Agree*	82%	76%
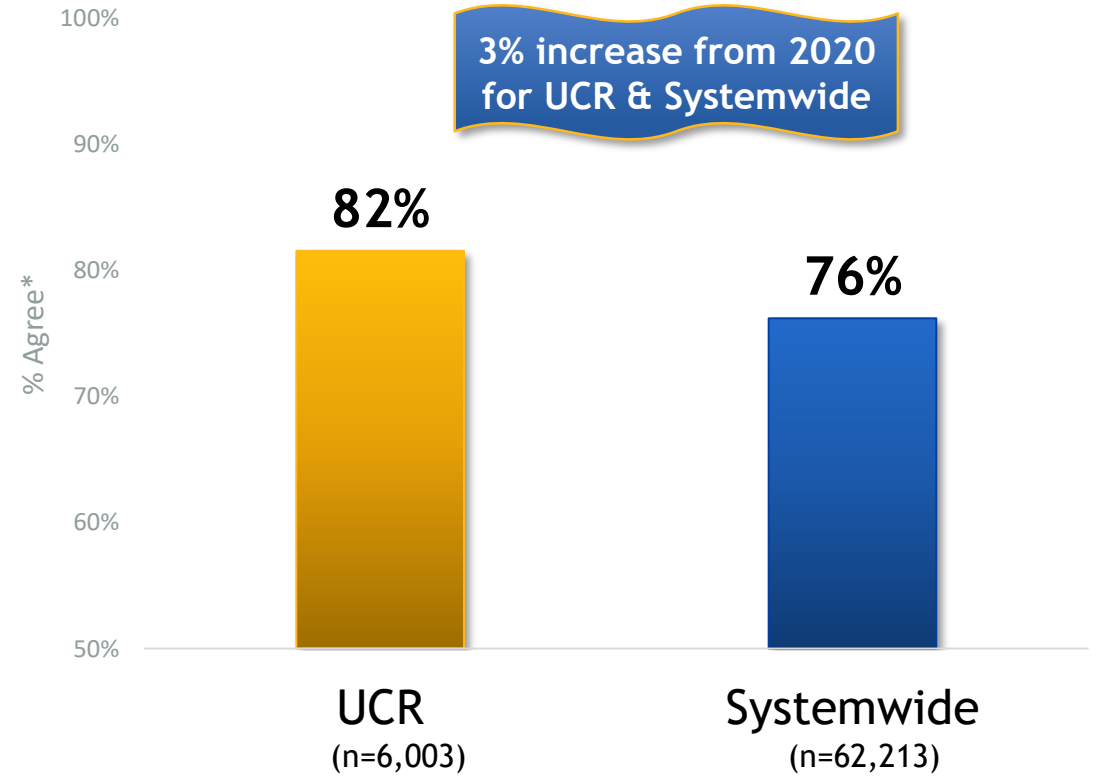
* % Agree = Sum of Strongly Agree, Agree, Somewhat Agree

Campus Climate

"This campus values students' opinions"

- 100%
- 90%
- 80%
- 70%
- 60%
- 50%

% Agree*

83%

76%

UCR
(n=2,556)

Systemwide
(n=24,626)
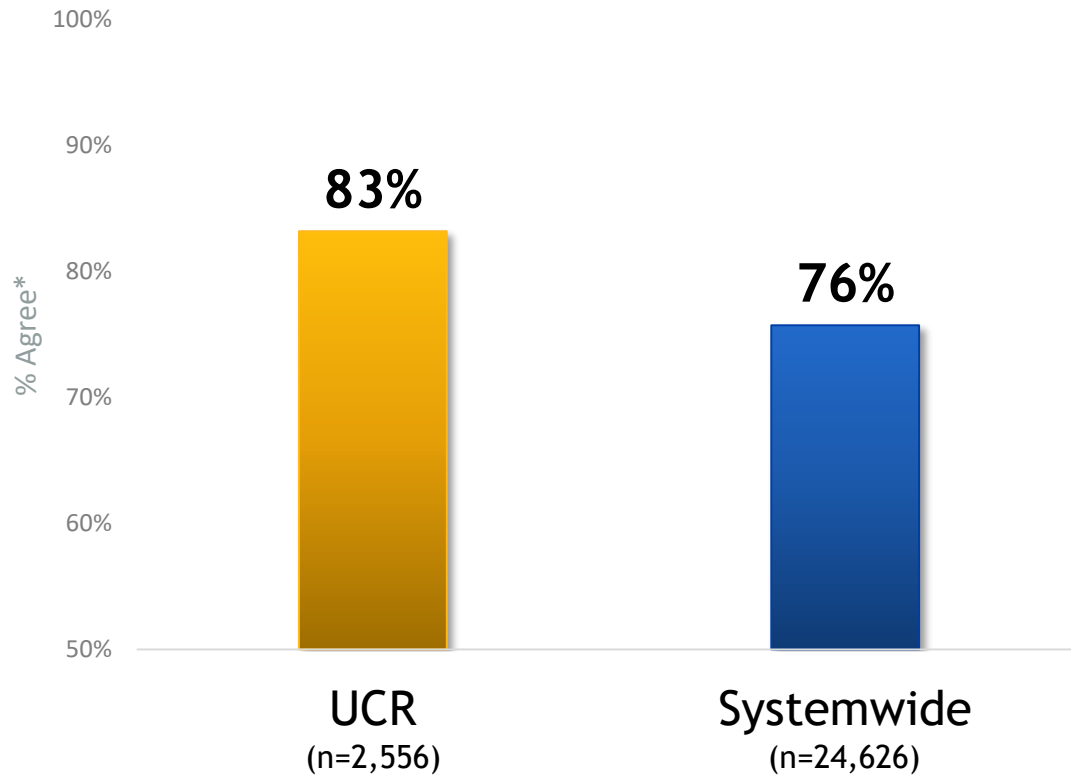
"Overall, I feel comfortable with the climate for diversity and inclusiveness at this university"

- 100%
- 90%
- 80%
- 70%
- 60%
- 50%

% Agree*

94%

87%

UCR
(n=5,583)

Systemwide
(n=57,663)
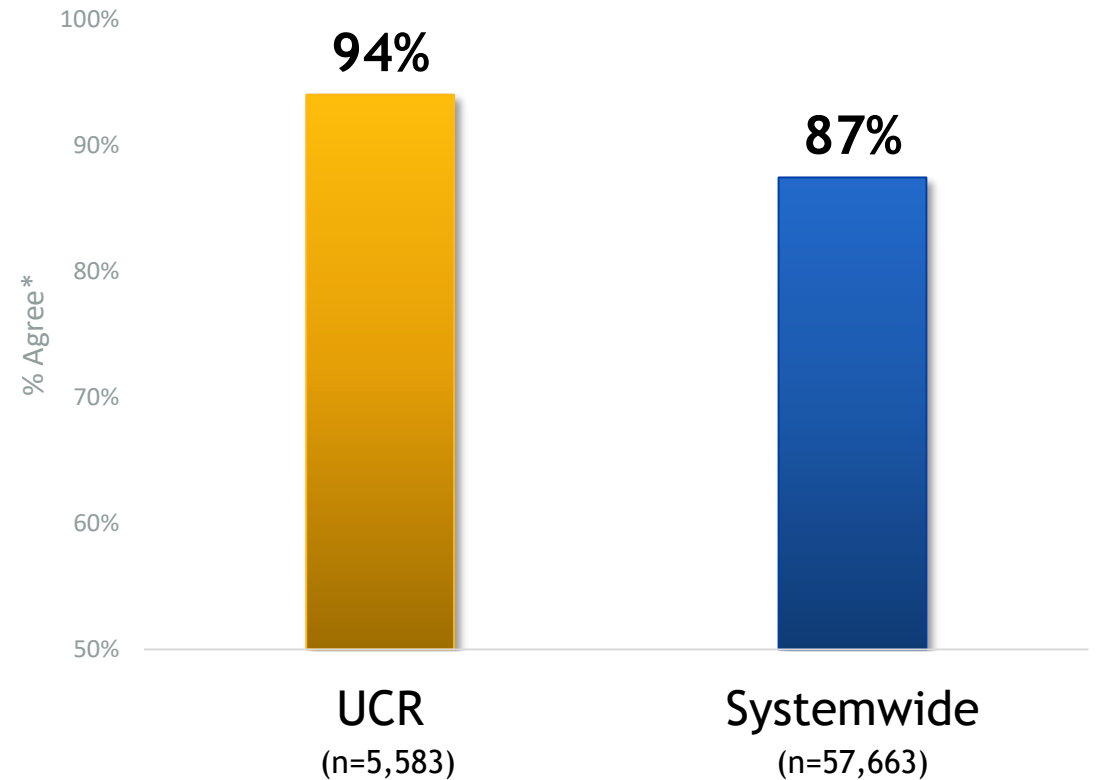
* % Agree = Sum of Strongly Agree, Agree, Somewhat Agree

Campus Safety

"Overall, I feel safe from crime and violence on campus."

% Agree*:
UCR: 78%
UC-Wide: 76%

Legend: ■ UCR (n=5,273) ■ Systemwide (n=54,935)

	Strongly disagree	Disagree	Somewhat disagree	Somewhat agree	Agree	Strongly agree
UCR	3%	6%	13%	35%	33%	10%
Systemwide	4%	6%	13%	29%	35%	12%
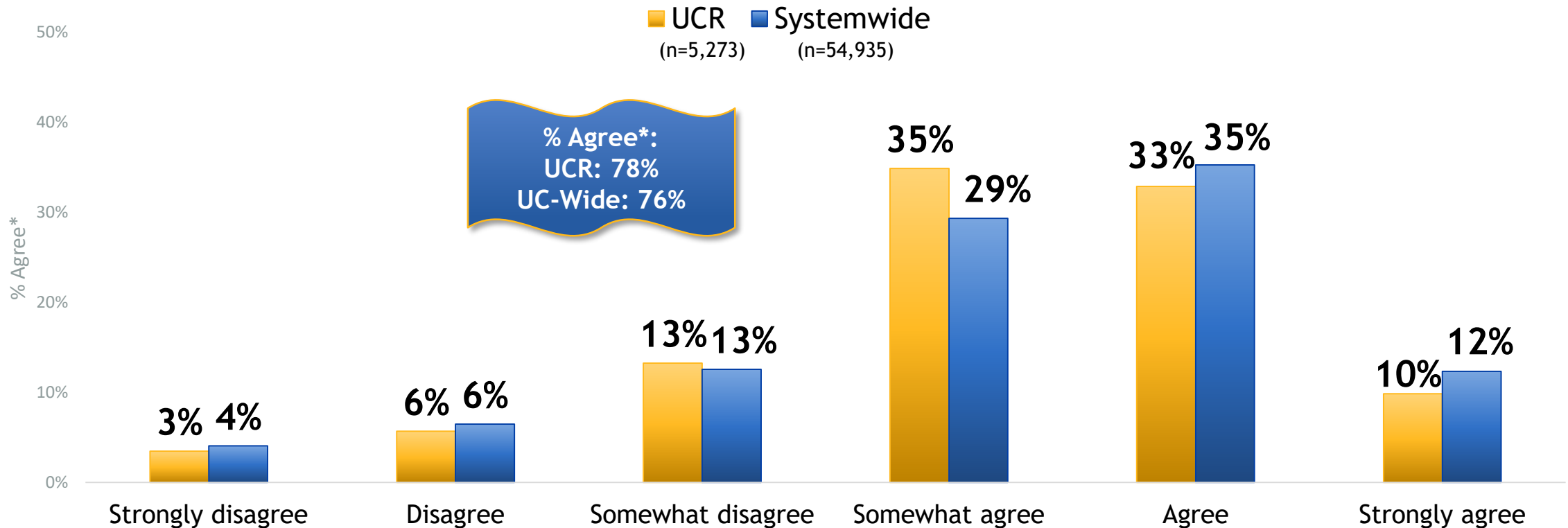
* % Agree = Sum of Strongly Agree, Agree, Somewhat Agree

Respect

"Channels for expressing discrimination or harassment complaints are readily available to students at UC [Campus]"

UCR: 2020 = 77%, 2022 = 85% (↑ 8%)
Systemwide: 2020 = 75%, 2022 = 81% (↑ 6%)

■ 2020 ■ 2022
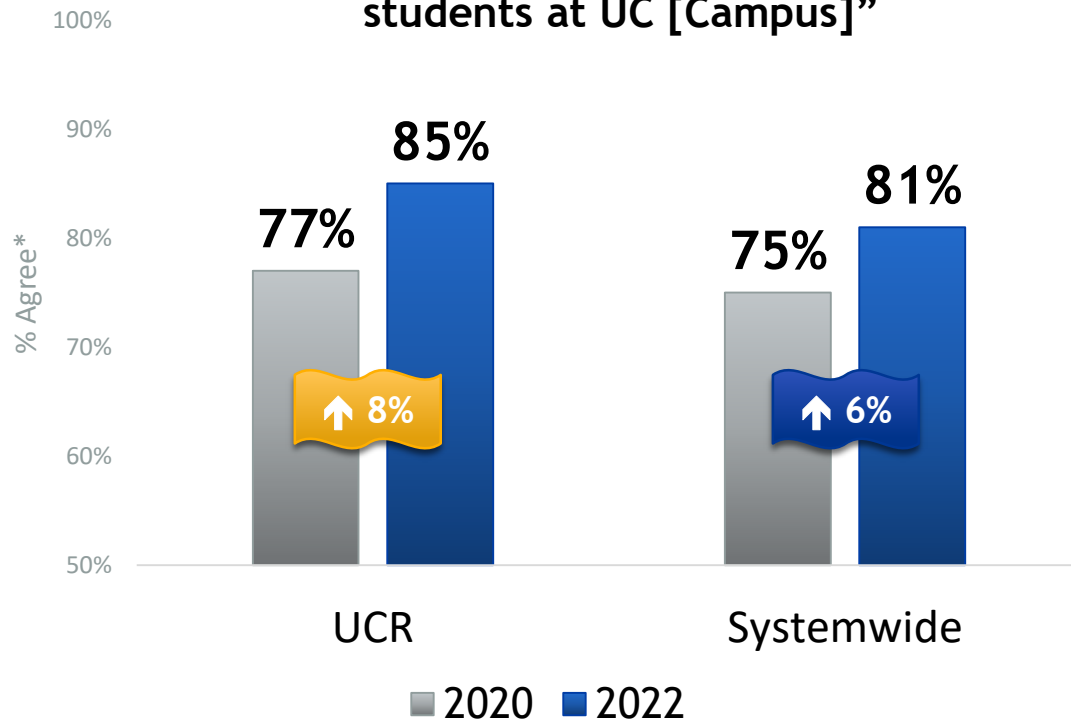
"Top campus administrators are genuinely committed to promoting respect for and understanding of group differences at UC [Campus]"

UCR: 2020 = 82%, 2022 = 86% (↑ 4%)
Systemwide: 2020 = 78%, 2022 = 78%

■ 2020 ■ 2022
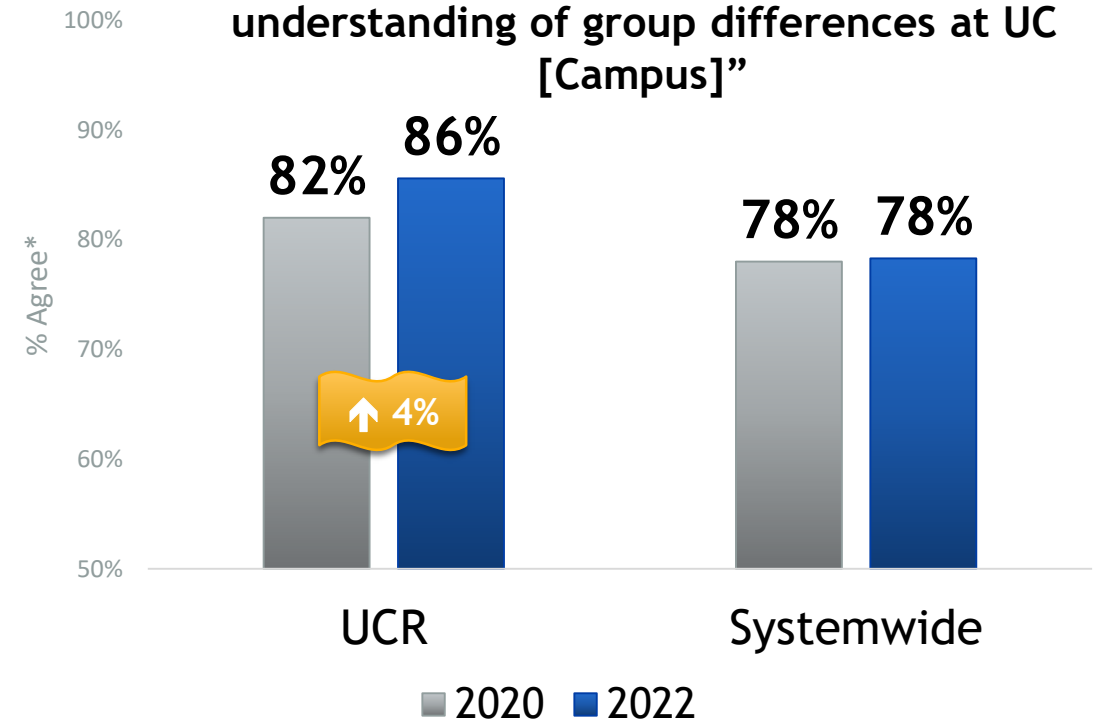
* % Agree = Sum of Strongly Agree, Agree, Somewhat Agree

Respect – Overall Results

"Students of my [group] are respected at this university"
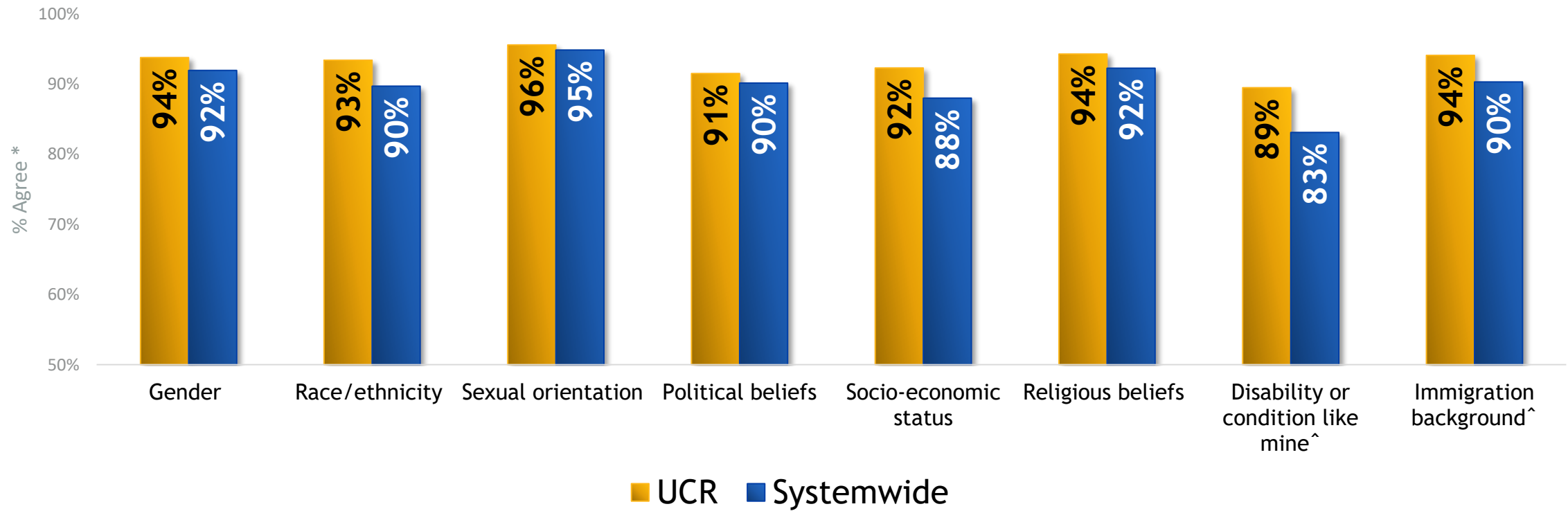
* % Agree = Sum of Strongly Agree, Agree, Somewhat Agree

^'Disability or condition like mine' and 'immigration background' exclude Not Applicable (N/A) responses

❖ *Data requires further disaggregation to identify differences by minority group or other student demographics*

Sexual Misconduct

"If someone reported sexual misconduct at UC Riverside, the report would be taken seriously."

"If someone reported sexual misconduct at UC Riverside, the report would be handled fairly."

"If I or someone else experienced sexual misconduct, I know where to go to get help on campus."

87% 82% 83% 79%
↓5%

86% 80% 80% 77%
↓6%

83% 82% 80% 81%

% Agree*

■ UCR '20 ■ UCR '22 ■ Systemwide '20 ■ Systemwide '22
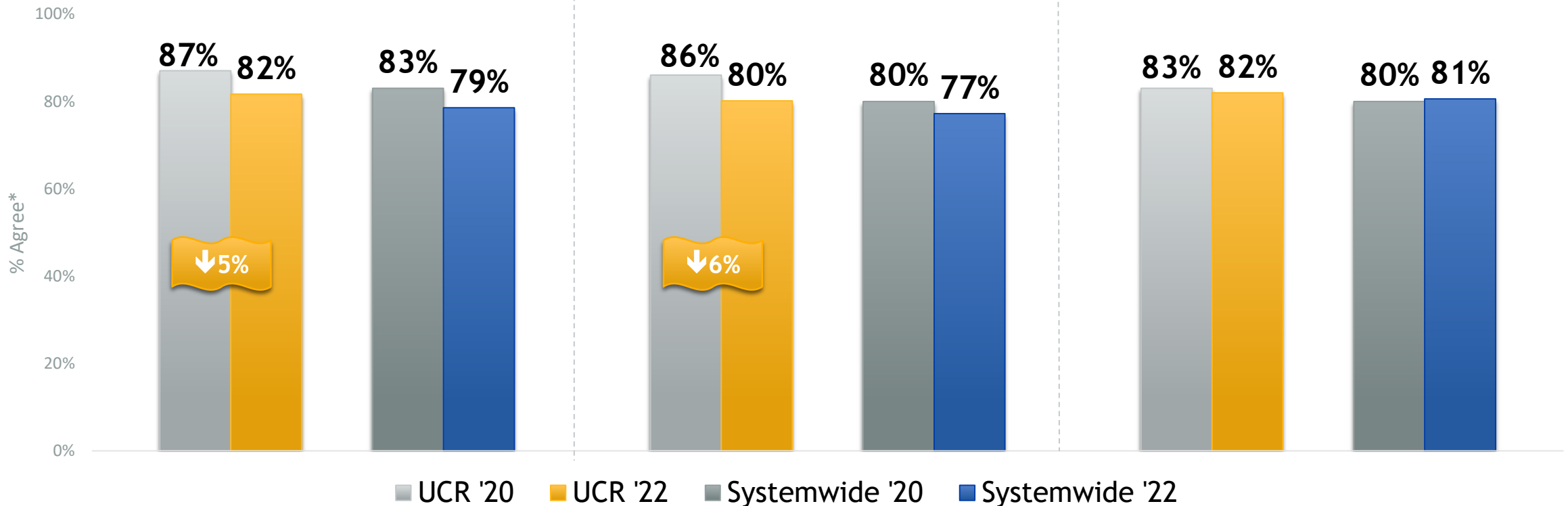
*% Agree = Sum of Strongly Agree, Agree, Somewhat Agree

Food Insecurity – Last 12 Months

Legend: UCR '20, UCR '22, Systemwide '20, Systemwide '22

"I couldn't afford to eat balanced meals."
- 41% (UCR '20)
- 49% (UCR '22) ↑ 8%
- 36% (Systemwide '20)
- 42% (Systemwide '22) ↑ 6%

"The food that I bought just didn't last, and I didn't have money to get more."
- 37% (UCR '20)
- 49% (UCR '22) ↑ 12%
- 31% (Systemwide '20)
- 40% (Systemwide '22) ↑ 9%
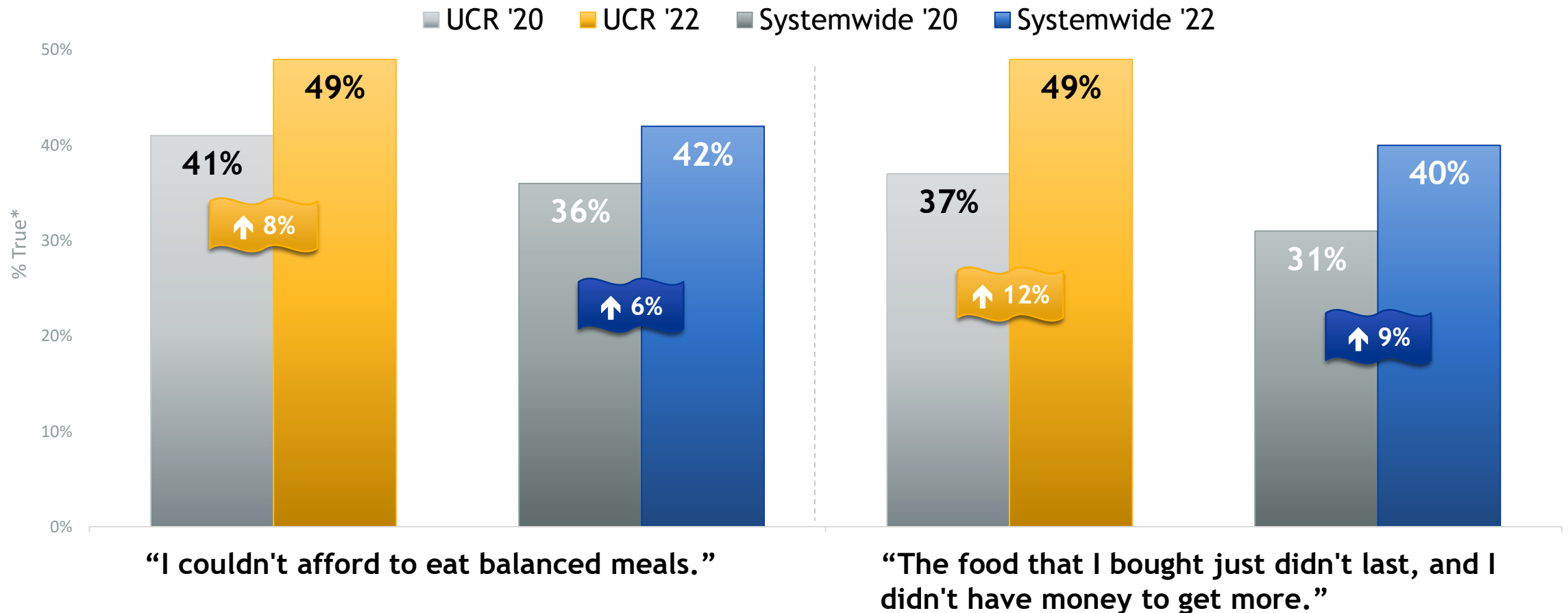
% True*

* % True = Sum of Often True + Sometimes True

Food Insecurity – Last 12 Months

■ UCR '20   ■ UCR '22   ■ Systemwide '20   ■ Systemwide '22

"Did you ever cut the size of your meals or skip meals because there wasn't enough money for food?"
- 37%
- 38%
- 31%
- 32%

"Did you ever eat less than you felt you should because there wasn't enough money for food?"
- 37%
- 40%
- 32%
- 34%

"Were you ever hungry but didn't eat because there wasn't enough money for food?"
- 31%
- 34%
- 25%
- 27%
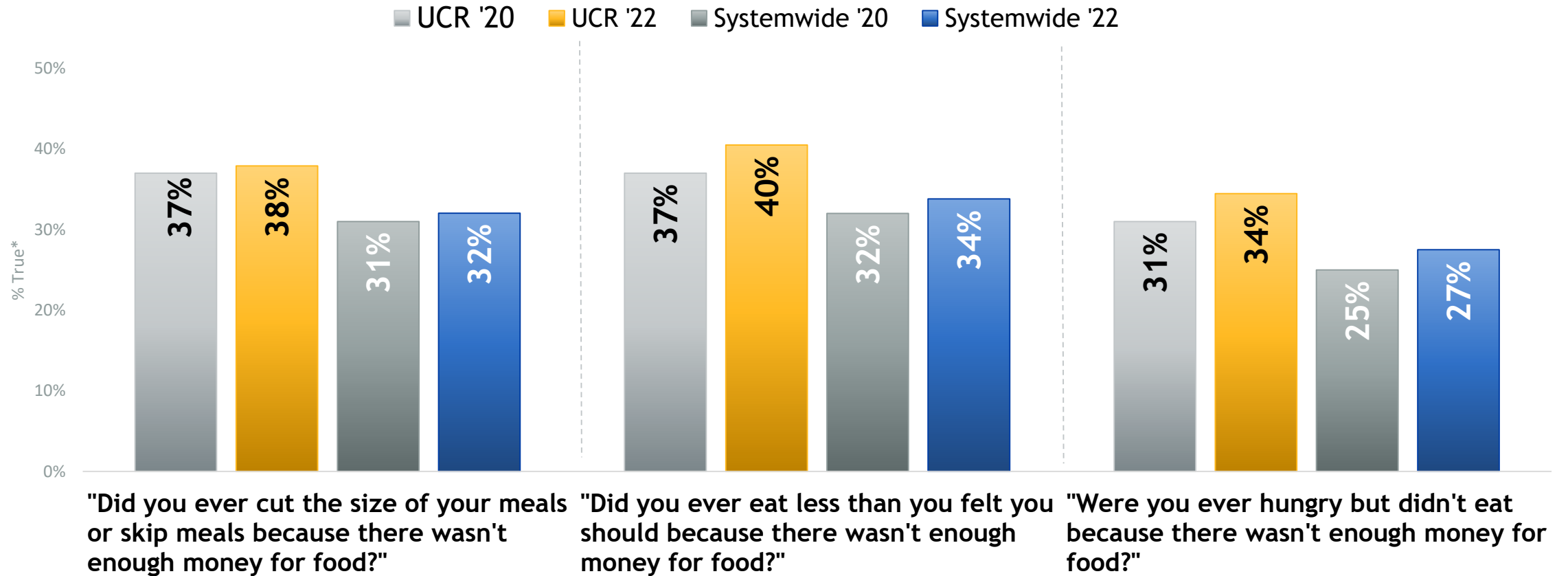
*% True = Sum of Often True + Sometimes True

Health, Well-being & Safety

Campus Wildcard Module
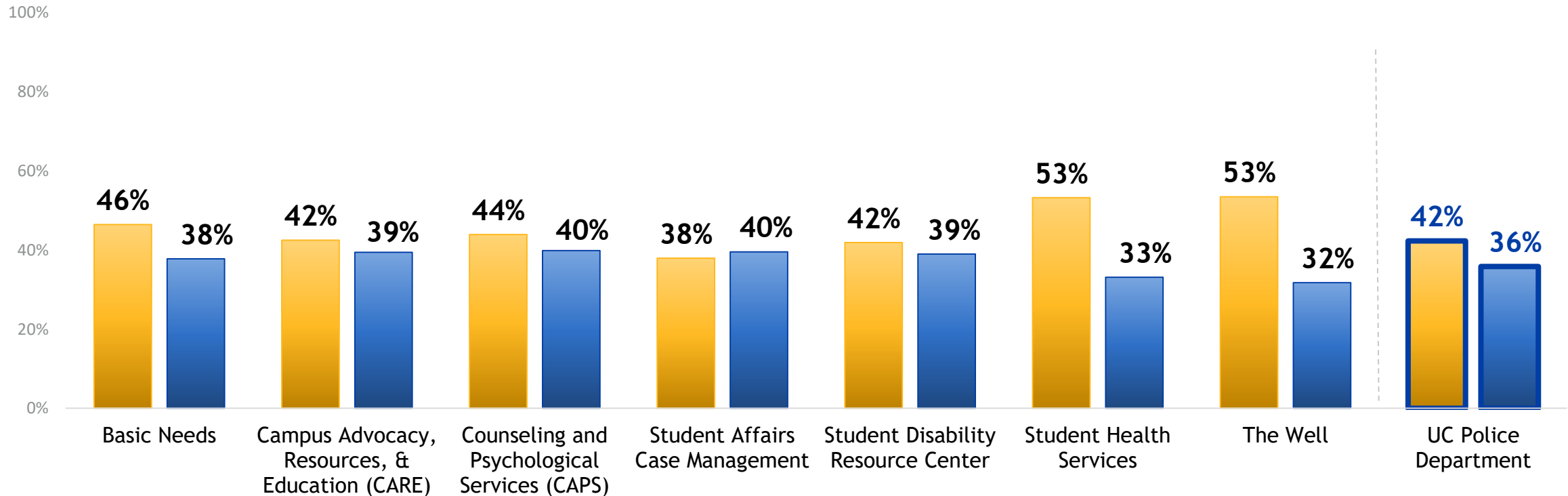
Feelings About UCPD

"How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) for campus safety and crime prevention?"

Chart data:
- Very negative: 4%
- Negative: 8%
- Neutral: 59%
- Positive: 22%
- Very positive: 7%

29% "Very positive" or "Positive"
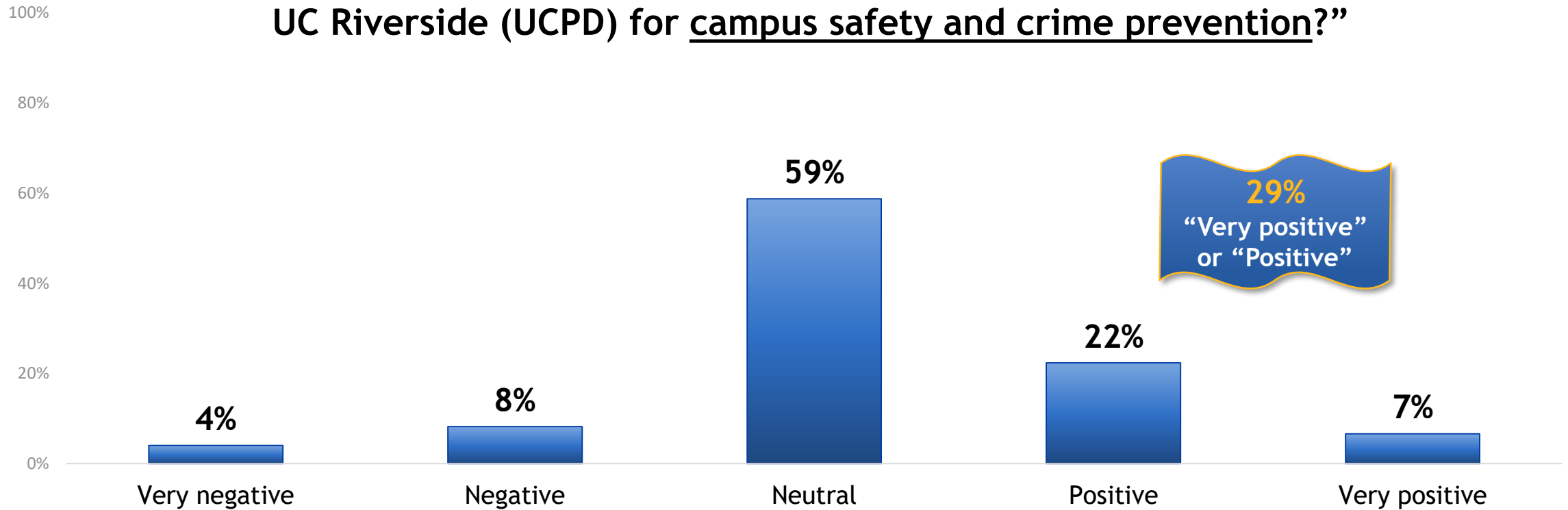
(UCR Total: n=4,796)

Feelings About UCPD – *Ethnicity*

"How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) for <u>campus safety and crime prevention</u>?"

Ethnicity	Very negative/Negative	Neutral	Very positive/Positive
American Indian or Alaska Native (n=3)	0%	67%	33%
Asian (n=1,724)	12%	62%	26%
Black or African American (n=132)	17%	59%	23%
Hispanic (n=1,978)	12%	58%	30%
Two or More Races (n=212)	13%	60%	26%
Non-Resident (n=110)	5%	53%	42%
Native Hawaiian or Pacific Islander (n=6)	17%	50%	33%
Unknown (n=55)	9%	55%	36%
White (n=576)	15%	52%	34%
UCR Total (n=4,796)	12%	59%	29%

Very negative/Negative   Neutral   Very positive/Positive
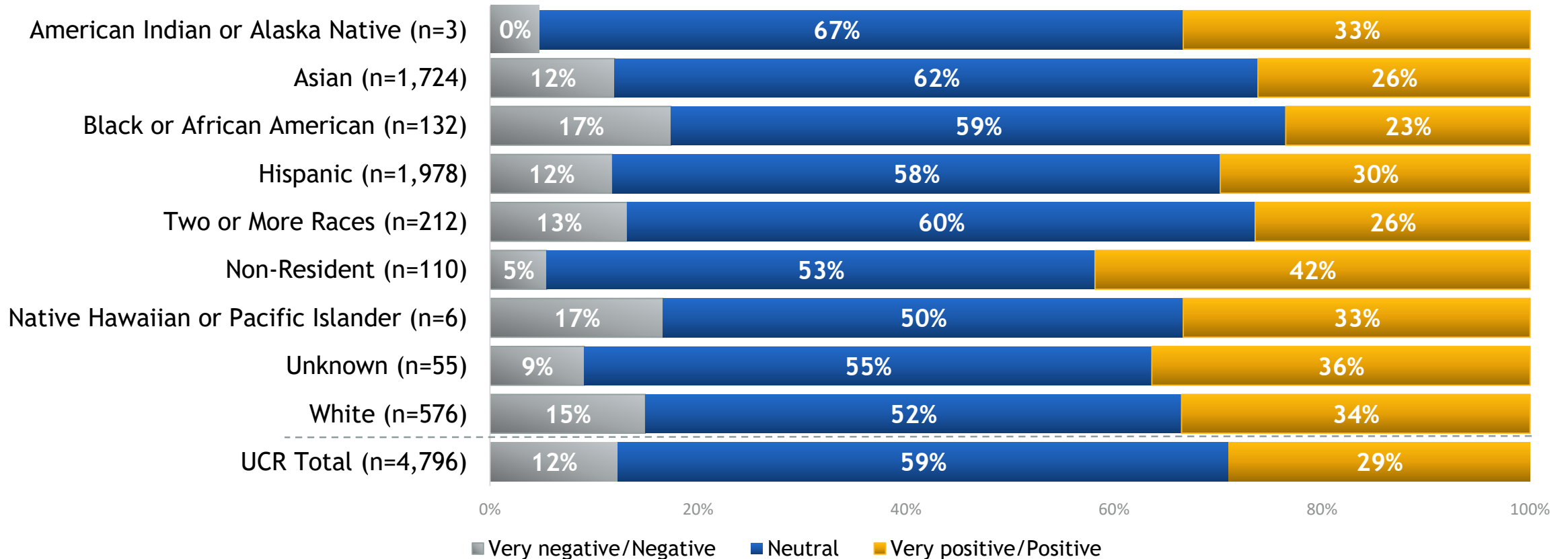
Feelings About UCPD – *Gender & Sexual Orientation*

"How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) for <u>campus safety and crime prevention?</u>"
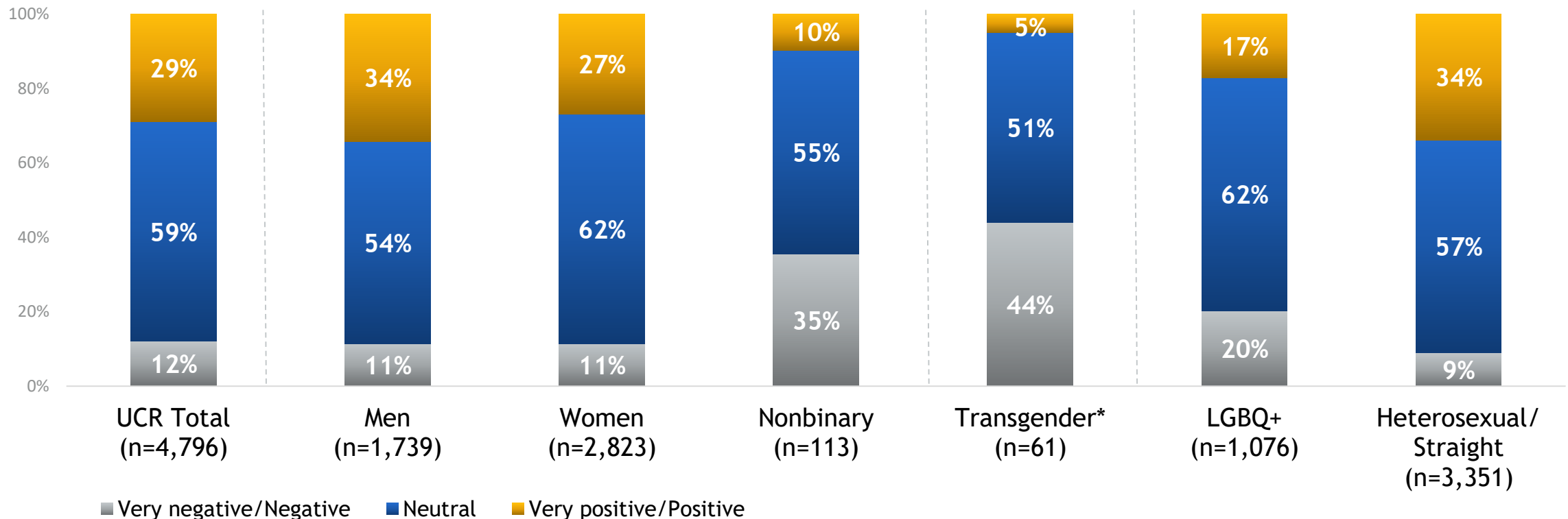
Category	Very negative/Negative	Neutral	Very positive/Positive
UCR Total (n=4,796)	12%	59%	29%
Men (n=1,739)	11%	54%	34%
Women (n=2,823)	11%	62%	27%
Nonbinary (n=113)	35%	55%	10%
Transgender* (n=61)	44%	51%	5%
LGBQ+ (n=1,076)	20%	62%	17%
Heterosexual/Straight (n=3,351)	9%	57%	34%

■ Very negative/Negative   ■ Neutral   ■ Very positive/Positive

*Notes: 1. Some students identify with more than one of these categories (e.g., transgender and man). 2. Graph excludes "Prefer to self-describe" and "Prefer not to answer"

Mental Health Crisis on Campus – Emergency Contacts

"If you or someone you know was experiencing a mental health crisis on campus, which UCR department would you contact?"

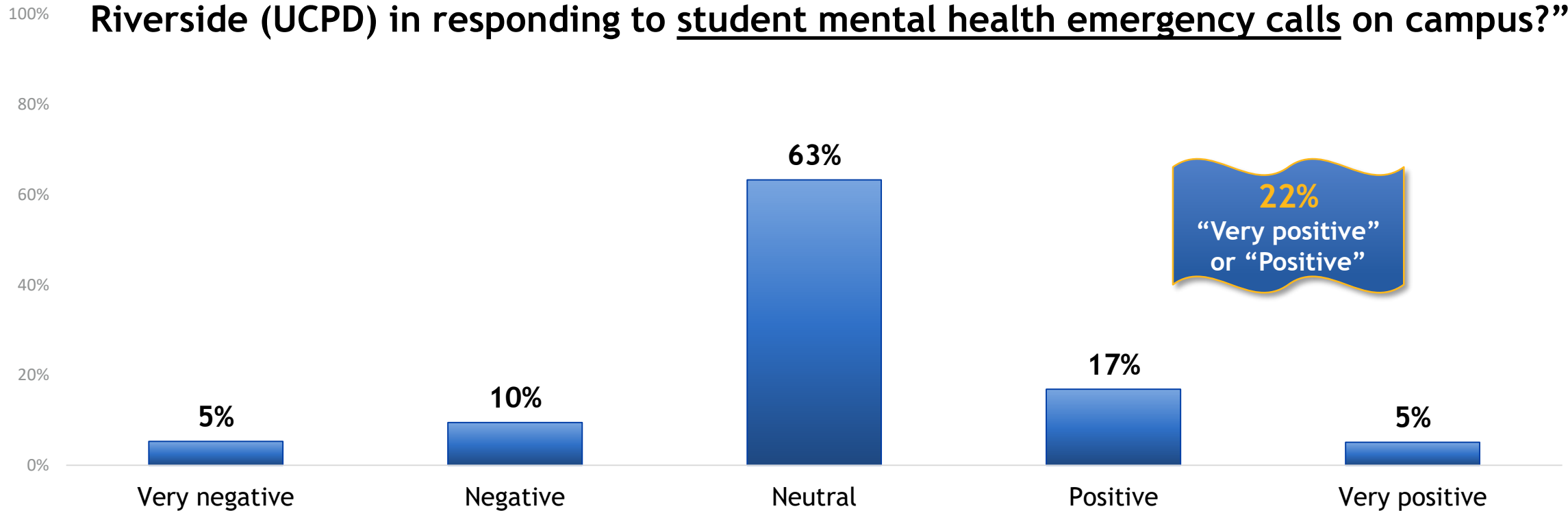| Department	Percentage
CAPS	81%
SHS	49%
UCPD	37%
The Well	23%
CARE	18%
Friend/Family member	12%
Residential Life	12%
SACM	11%
Mental Health Outside UCR	7%
Not sure	7%
SDRC	5%
Academic Dept.	5%
E&G Programs	3%
I would not contact anyone.	2%
Other	1%
Dean of Students	1%
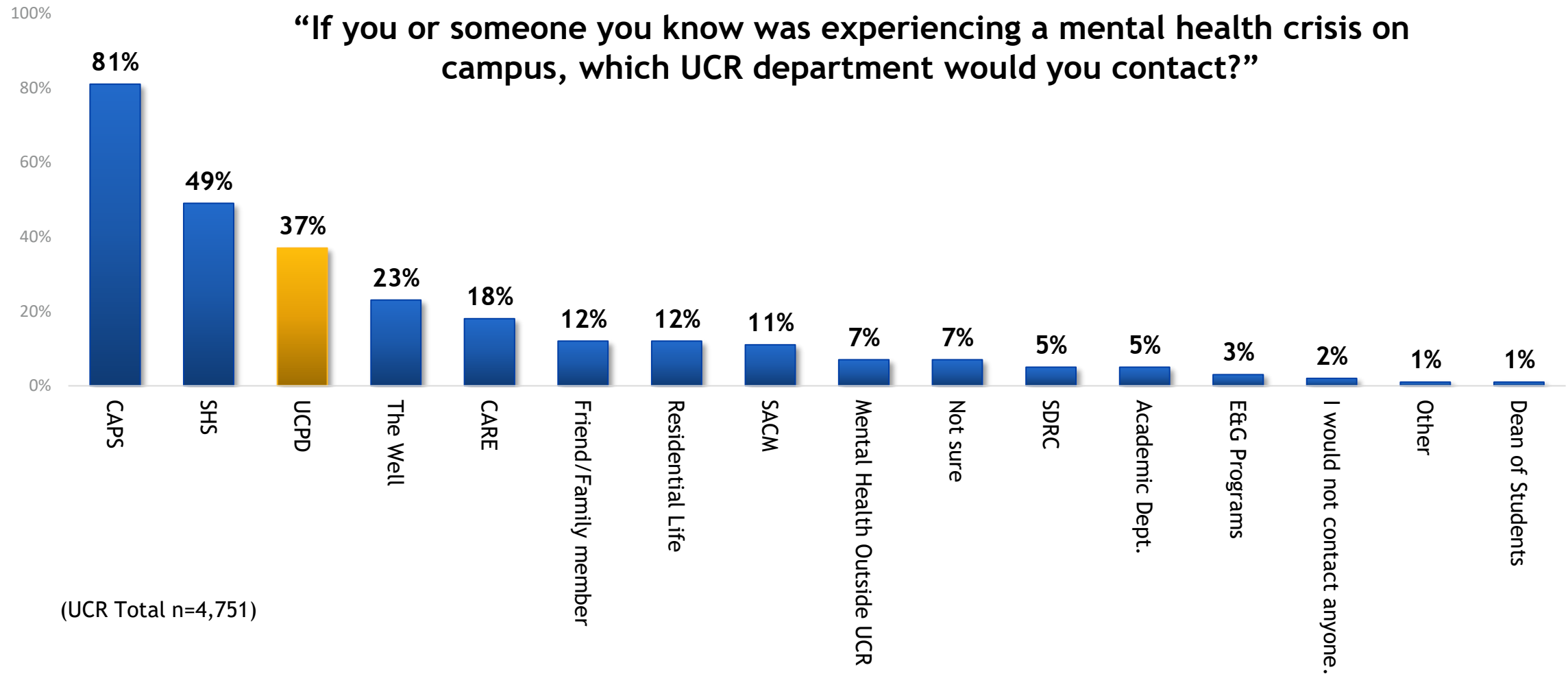
(UCR Total n=4,751)

Role of UCPD in Student Mental Health Emergency Calls

"How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) in responding to <u>student mental health emergency calls</u> on campus?"

22% "Very positive" or "Positive"

Very negative	Negative	Neutral	Positive	Very positive
5%	10%	63%	17%	5%

(UCR Total: n=4,788)

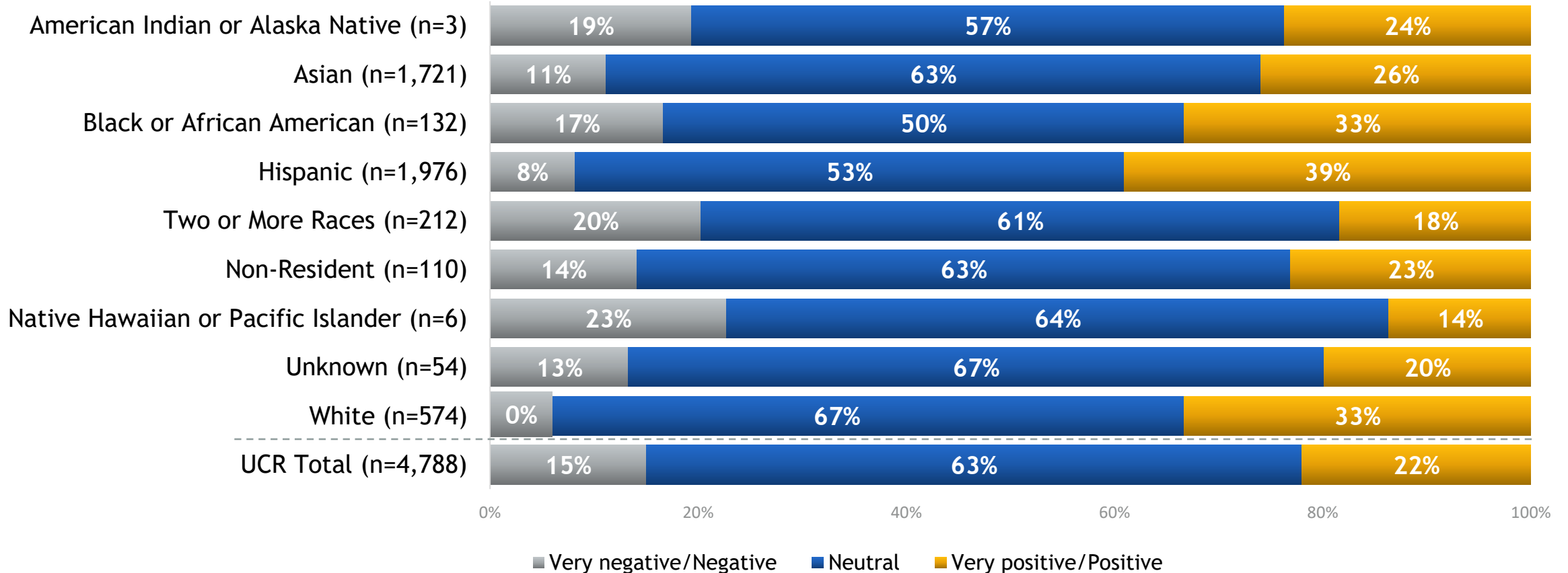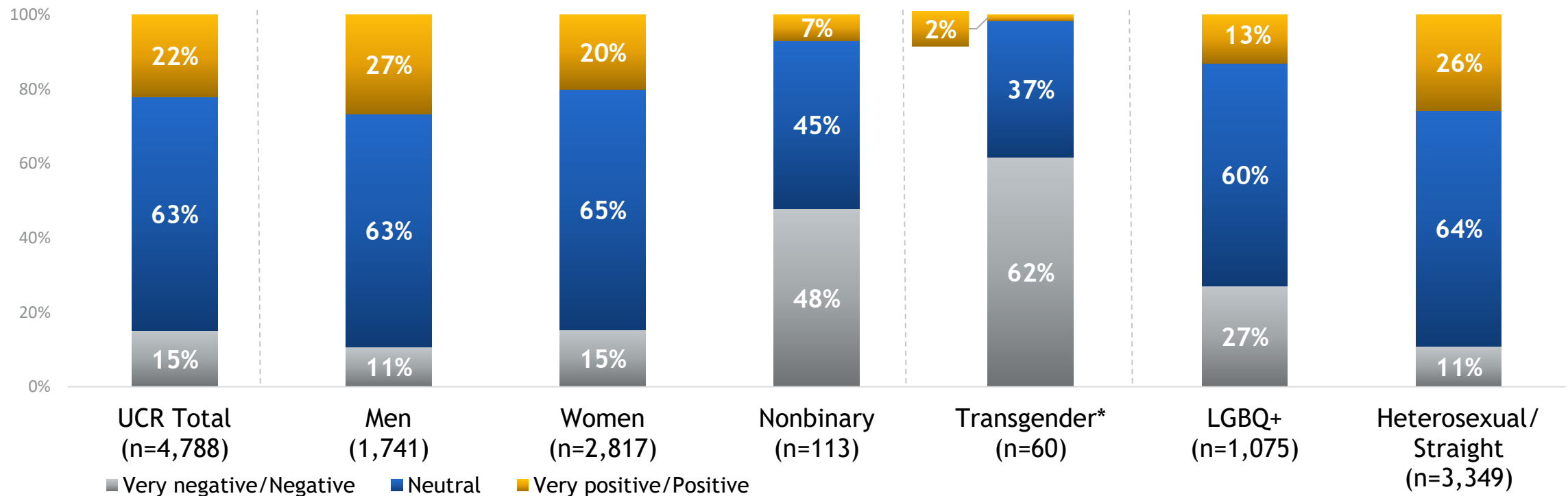# Role of UCPD in Student Mental Health Emergency Calls – *Ethnicity*

"How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) in responding to <u>student mental health emergency calls</u> on campus?"

Ethnicity	Very negative/Negative	Neutral	Very positive/Positive
American Indian or Alaska Native (n=3)	19%	57%	24%
Asian (n=1,721)	11%	63%	26%
Black or African American (n=132)	17%	50%	33%
Hispanic (n=1,976)	8%	53%	39%
Two or More Races (n=212)	20%	61%	18%
Non-Resident (n=110)	14%	63%	23%
Native Hawaiian or Pacific Islander (n=6)	23%	64%	14%
Unknown (n=54)	13%	67%	20%
White (n=574)	0%	67%	33%
UCR Total (n=4,788)	15%	63%	22%

Legend: ■ Very negative/Negative ■ Neutral ■ Very positive/Positive

Role of UCPD in Student Mental Health Emergency Calls – *Gender & Sexual Orientation*

"How positively or negatively do you feel about the role of UC Police Department at UC Riverside (UCPD) in responding to <u>student mental health emergency calls</u> on campus?"

Legend: ■ Very negative/Negative ■ Neutral ■ Very positive/Positive

Category	Very negative/Negative	Neutral	Very positive/Positive
UCR Total (n=4,788)	15%	63%	22%
Men (1,741)	11%	63%	27%
Women (n=2,817)	15%	65%	20%
Nonbinary (n=113)	48%	45%	7%
Transgender* (n=60)	62%	37%	2%
LGBQ+ (n=1,075)	27%	60%	13%
Heterosexual/ Straight (n=3,349)	11%	64%	26%

*Notes: 1. Some students identify with more than one of these categories (e.g., transgender and man). 2. Graph excludes "Prefer to self-describe" and "Prefer not to answer"
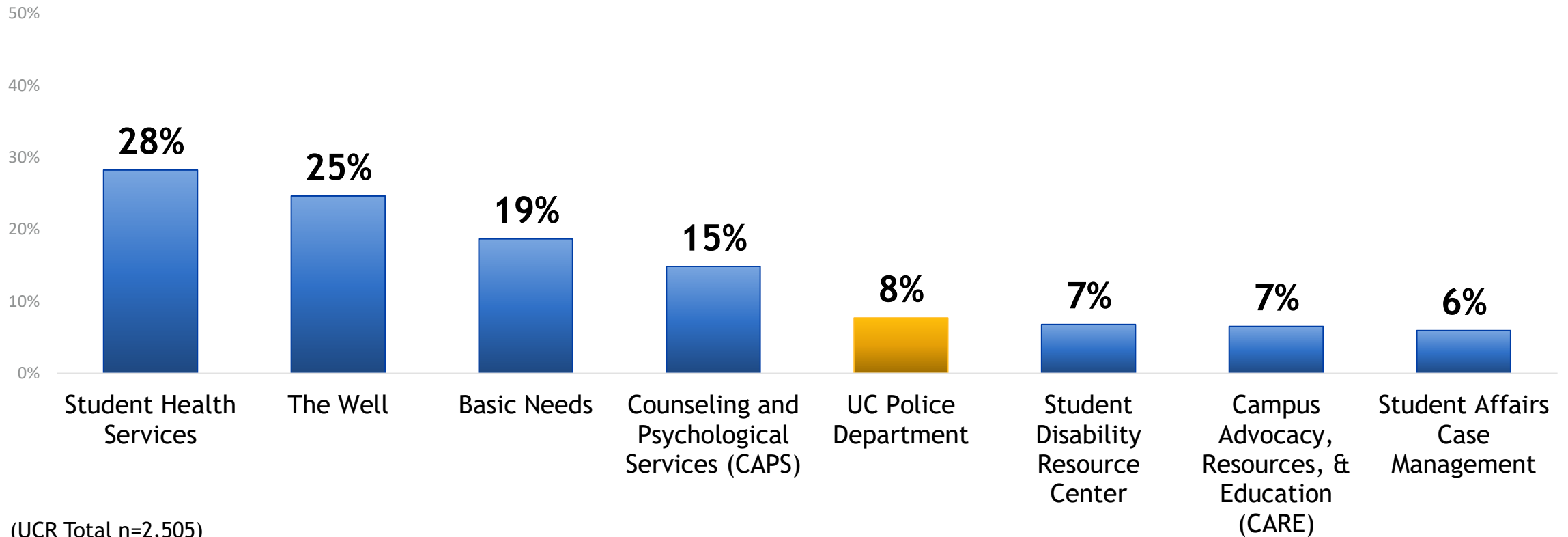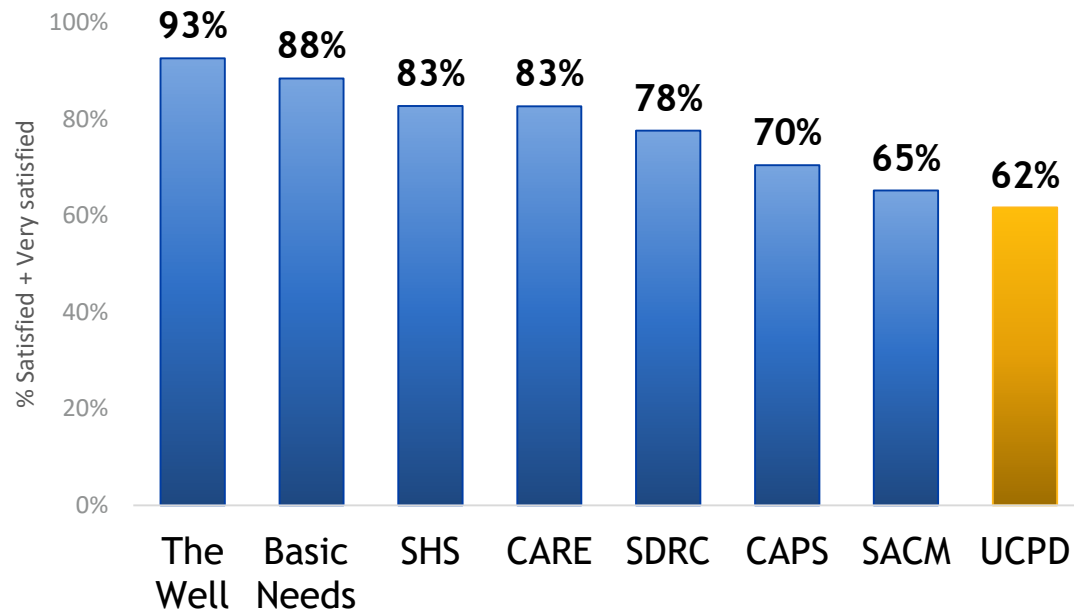
HWS Department Utilization Evaluations

Satisfaction About Services Received From HWS

"How **helpful** [Department] was in addressing my concern"

% Satisfied + Very satisfied

Department	Value
The Well	93%
Basic Needs	88%
SHS	83%
CARE	83%
SDRC	78%
CAPS	70%
SACM	65%
UCPD	62%

"How **easy** it was to access the department's resources and services"

% Satisfied + Very satisfied

Department	Value
The Well	93%
Basic Needs	86%
CARE	84%
SHS	81%
SDRC	77%
CAPS	75%
UCPD	73%
SACM	66%
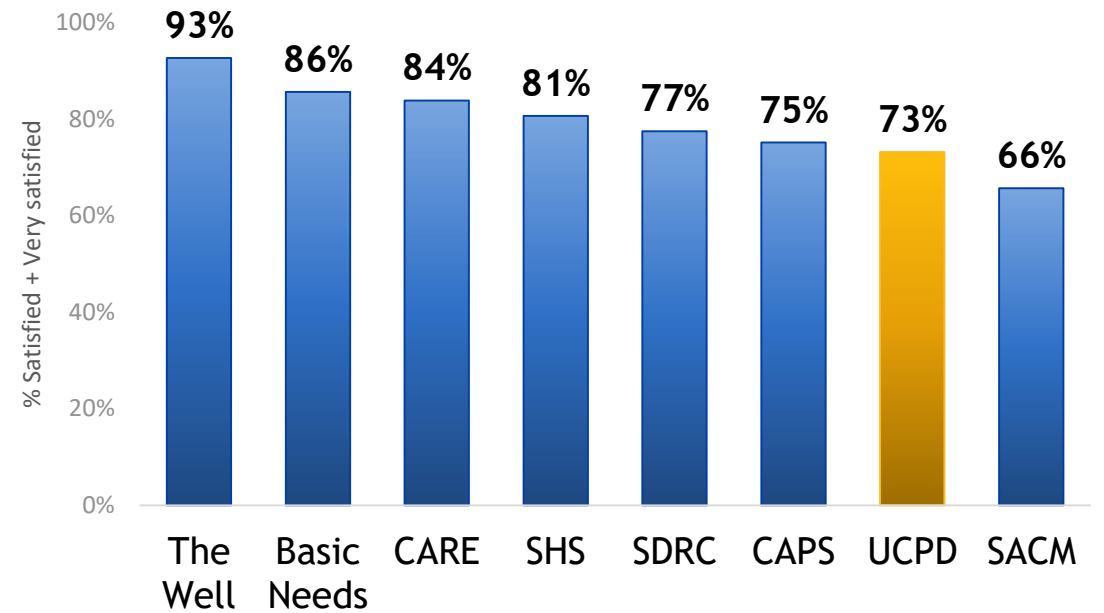
Satisfaction About Services Received From HWS

"Level of _respect_ that the staff members from [Department] treated me with"

Bar chart — % Satisfied + Very satisfied:
- The Well: 94%
- Basic Needs: 90%
- CARE: 86%
- SHS: 85%
- CAPS: 83%
- SDRC: 81%
- UCPD: 76%
- SACM: 74%
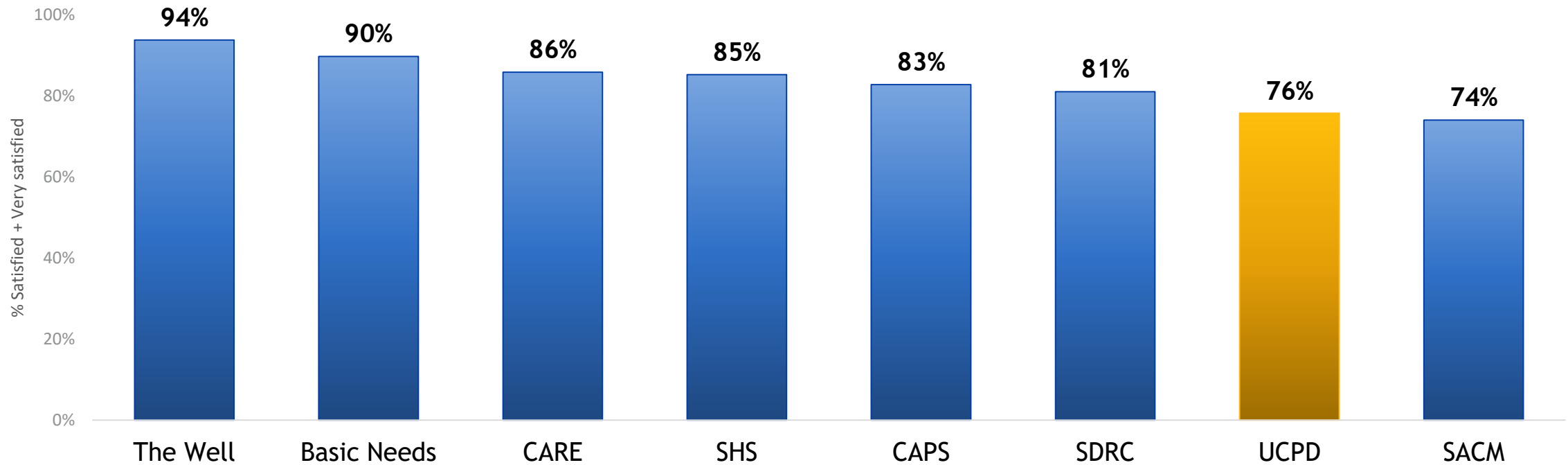
Summary

- Overall, UCR students have more positive opinions of campus than students systemwide
  - Areas of concern: sexual misconduct and food insecurity

Campus Safety & UCPD:

- UCR students feel more safe on campus at UCR

- Students' feelings towards UCPD for crime prevention and mental health emergency calls were mostly neutral
  - Rates were more negative for some marginalized groups such as Black and LGBTQ+ students

- Utilization evaluations for UCPD were lower than other HWS departments, but the context for students to interact with these departments varies greatly

- HWS questions are a baseline and will be repeated to show improvement

*Next UCUES will be in **Spring 2024***

Questions?

For More Information About UCUES:

- ucues.ucr.edu

- UC Information Center UCUES Dashboards

- ucues@ucr.edu

UCR Student Affairs Assessment & Research

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